Appendix C

Survey

Steuben County 2016 CHNA Survey * 1. What is your zip code? a. 46703 b. 43705 c. 46737 d. 46742 e. 46744 f. 46747 g. 46776 h. 46779 i. 46789 Other (please specify) * 2. What is your age: a. 0 - 14 b. 15 - 24 c. 25 - 34 d. 35 - 44 e. 45 - 54 f. 55 - 64 g. 65+ h. Prefer not to answer * 3. What is your sex? a. Male b. Female

c. Prefer not to answer

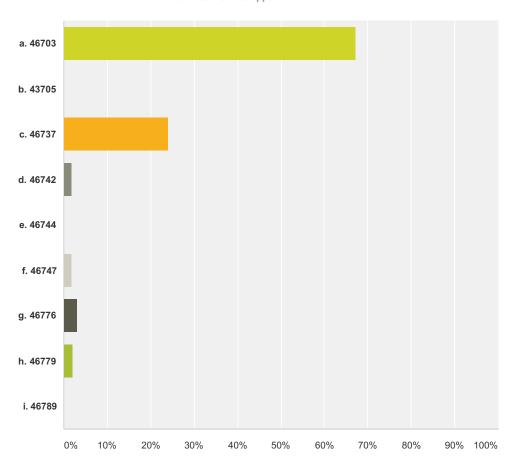
* 4. What is your race of	or origin?				
a. White					
b. Black or African Am	nerican				
c. Hispanic, Latino, or	r Spanish origin				
d. American Indian or	Alaska Native				
e. Asian					
f. Native Hawaiian or	Other Pacific Islander				
g. Some other race or	r origin				
h. Prefer not to answe	er				
5. How do the following	ng issues affect you				
	Very Negative Effect	Some Negative Effect	No Effect	Some Positive Effect	Very Positive Effect
Availability of medical transportation					
Cost of medical transportation					
Availability of mental health services					
Availability of specialists					
Availability of drug treatment programs					
Availability of drug treatment facilities	\bigcirc		\bigcirc		
Availability of illegal drug, tobacco, and/or alcohol education	0	0	0		
Sexually transmitted diseases	\bigcirc		\bigcirc	\bigcirc	
Access to immunizations and vaccinations					
Cost of immunizations and vaccinations					
Availability of health care services for the elderly			\circ		
Availability of supports services for the elderly					
Availability of safe housing					

	Very Negative Effect	Some Negative Effect	No Effect	Some Positive Effect	Very Positive Effect
Availability of affordable housing					
Methamphetamine use					
Tobacco use					
Opioid drug use					
Availability of parenting education					
Availability of parenting support services					
Obesity					
Lack of physical activity					
Poor nutrition					
Availability of nutritious foods					
Cost of nutritious foods					

	No need	Slight need	Definite need	Extreme Need	NO opinion
basic medical services					
mental health services					
specialty services					
healthcare services for the elderly			\bigcirc		
fitness center					
outdoor areas for physical activity					
public transportation					
medical transportation					
obesity education					
nutritional education					
illegal drug prevention education					
tobacco prevention education					
alcohol prevention education					
drug treatment programs					
drug treatment facilities					
sexual health education					
immunization/vaccination services					
affordable insurance					
affordable housing					
safe housing					
parenting skills education					
parenting support services			\bigcirc		
. Open comments:					

Q1 What is your zip code?

Answered: 280 Skipped: 16



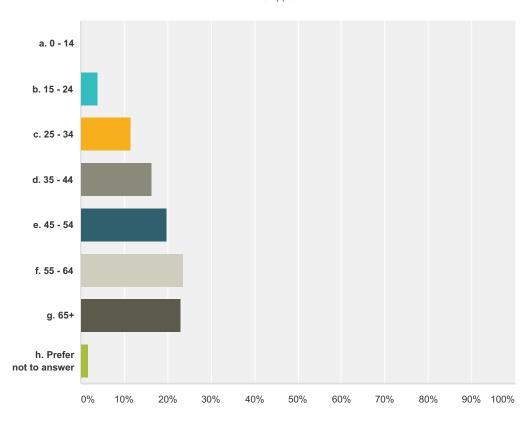
Answer Choices	Responses	
a. 46703	67.14%	188
b. 43705	0.00%	0
c. 46737	23.93%	67
d. 46742	1.79%	5
e. 46744	0.00%	0
f. 46747	1.79%	5
g. 46776	3.21%	9
h. 46779	2.14%	6
i. 46789	0.00%	0
Total		280

#	Other (please specify)	Date
1	49232	6/28/2016 11:46 AM
2	43528	6/23/2016 9:18 AM

3	49036	6/23/2016 8:31 AM
4	49036	6/23/2016 8:29 AM
5	49036	6/23/2016 8:23 AM
6	49036	6/20/2016 8:12 PM
7	43543	6/15/2016 11:07 AM
8	49255	6/15/2016 11:04 AM
9	49232	6/15/2016 10:54 AM
10	49082	6/15/2016 10:52 AM
11	46761	6/15/2016 10:49 AM
12	49036	6/15/2016 10:41 AM
13	43543	6/15/2016 10:40 AM
14	43543	6/15/2016 10:36 AM
15	46703	5/26/2016 11:11 AM
16	49255 live out of the state	5/26/2016 7:46 AM
17	49255	5/26/2016 5:59 AM
18	43543	5/26/2016 5:50 AM
19	MY ZIP CODE IS 46767	5/25/2016 4:23 PM
20	49255	5/25/2016 4:08 PM
21	46703	5/25/2016 3:50 PM

Q2 What is your age:

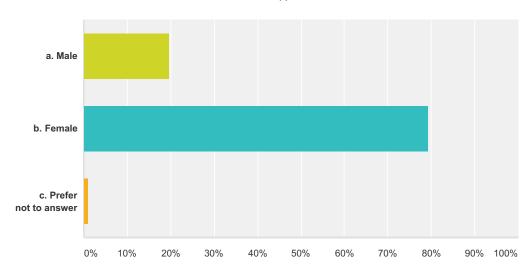
Answered: 296 Skipped: 0



Answer Choices	Responses	
a. 0 - 14	0.00%	0
b. 15 - 24	4.05%	12
c. 25 - 34	11.49%	34
d. 35 - 44	16.22%	48
e. 45 - 54	19.93%	59
f. 55 - 64	23.65%	70
g. 65+	22.97%	68
h. Prefer not to answer	1.69%	5
Total		296

Q3 What is your sex?

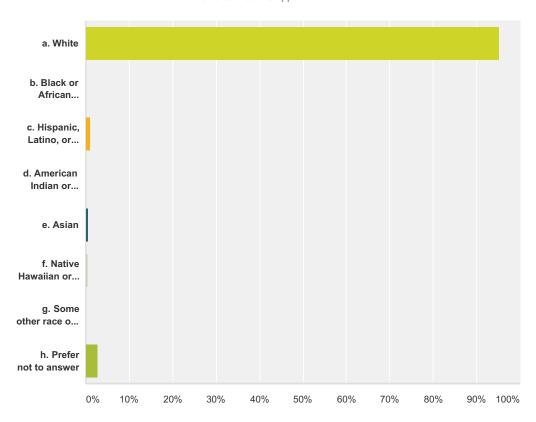
Answered: 296 Skipped: 0



Answer Choices	Responses	
a. Male	19.59%	58
b. Female	79.39%	235
c. Prefer not to answer	1.01%	3
Total		296

Q4 What is your race or origin?

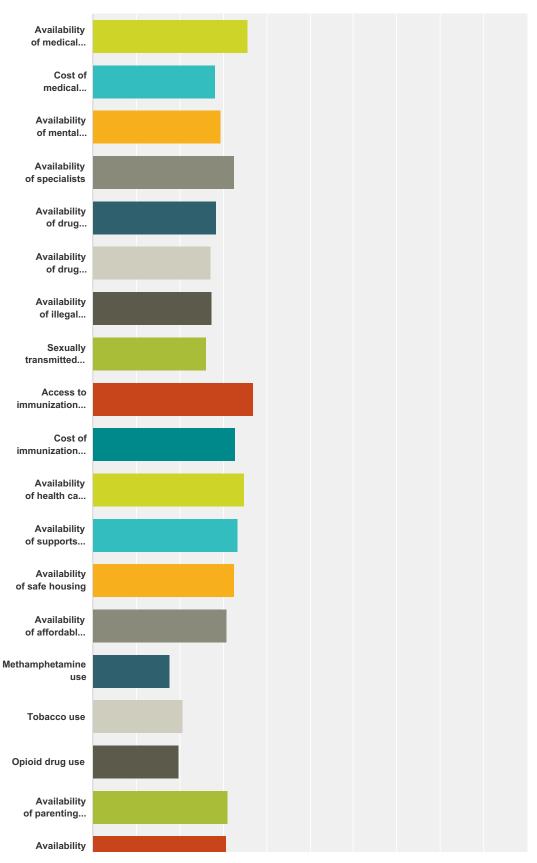
Answered: 296 Skipped: 0

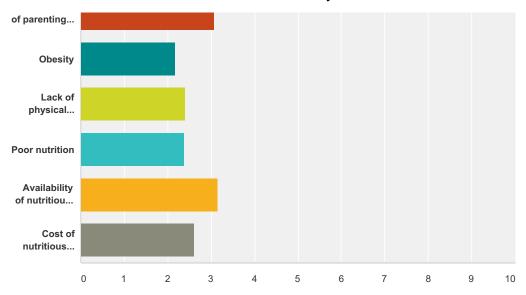


Answer Choices	Responses	
a. White	95.27%	282
b. Black or African American	0.00%	0
c. Hispanic, Latino, or Spanish origin	1.01%	3
d. American Indian or Alaska Native	0.00%	0
e. Asian	0.68%	2
f. Native Hawaiian or Other Pacific Islander	0.34%	1
g. Some other race or origin	0.00%	0
h. Prefer not to answer	2.70%	8
Total		296

Q5 How do the following issues affect your county?

Answered: 290 Skipped: 6



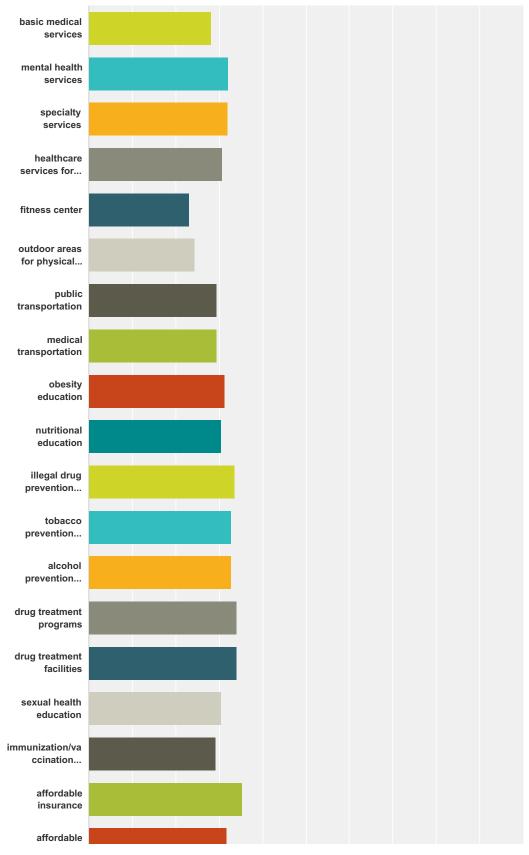


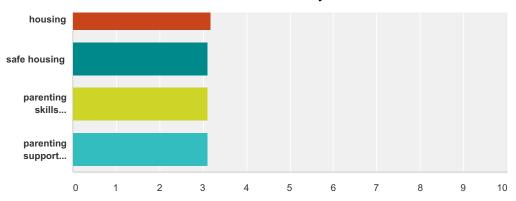
	Very Negative Effect	Some Negative Effect	No Effect	Some Positive Effect	Very Positive Effect	Total	Weighted Average
Availability of medical transportation	6.41%	17.79% 50	18.15% 51	26.33%	31.32%	281	3.5
	10	30	31	74	00	201	3.0
Cost of medical transportation	12.09%	35.53% 97	21.61% 59	19.78%	10.99%	273	2.
	33	97	59		30	213	۷.
Availability of mental health services	17.02%	26.24%	16.67%	25.89%	14.18%	200	
	48	74	47	73	40	282	2.
Availability of specialists	8.42%	31.23%	8.77%	28.77%	22.81%		
	24	89	25	82	65	285	3.
Availability of drug treatment programs	16.91%	28.06%	20.86%	22.30%	11.87%		
	47	78	58	62	33	278	2.
Availability of drug treatment facilities	19.42%	29.86%	20.86%	20.14%	9.71%		
	54	83	58	56	27	278	2
Availability of illegal drug, tobacco, and/or	18.37%	28.62%	22.97%	21.20%	8.83%		
alcohol education	52	81	65	60	25	283	2
Sexually transmitted diseases	14.60%	35.40%	31.02%	13.50%	5.47%		
•	40	97	85	37	15	274	2
Access to immunizations and vaccinations	4.63%	14.59%	16.01%	37.01%	27.76%		
	13	41	45	104	78	281	3
Cost of immunizations and vaccinations	6.81%	23.30%	23.66%	28.32%	17.92%		
	19	65	66	79	50	279	3
Availability of health care services for the	3.86%	21.05%	18.60%	35.09%	21.40%		
elderly	11	60	53	100	61	285	3
Availability of supports services for the	6.71%	23.67%	17.67%	32.51%	19.43%		
elderly	19	67	50	92	55	283	3
Availability of safe housing	5.71%	25.00%	23.21%	29.64%	16.43%		
	16	70	65	83	46	280	3
Availability of affordable housing	9.39%	28.16%	21.30%	27.08%	14.08%		
, transacting of unordable flouding	26	78	59	75	39	277	3
Methamphetamine use	61.43%	16.07%	12.50%	3.57%	6.43%		
	172	45	35	10	18	280	1

Tobacco use	42.14%	26.07%	20.71%	6.07%	5.00%		
	118	73	58	17	14	280	2
Opioid drug use	48.20%	21.22%	19.42%	6.12%	5.04%		
	134	59	54	17	14	278	1
Availability of parenting education	8.27%	25.90%	23.38%	30.94%	11.51%		
	23	72	65	86	32	278	;
Availability of parenting support services	8.33%	28.62%	22.83%	27.90%	12.32%		
	23	79	63	77	34	276	
Obesity	37.81%	29.68%	15.90%	10.25%	6.36%		
	107	84	45	29	18	283	
Lack of physical activity	27.50%	33.21%	17.50%	15.00%	6.79%		
	77	93	49	42	19	280	
Poor nutrition	25.54%	36.33%	19.06%	12.95%	6.12%		
	71	101	53	36	17	278	
Availability of nutritious foods	10.83%	23.83%	20.58%	28.16%	16.61%		
	30	66	57	78	46	277	
Cost of nutritious foods	25.36%	30.36%	13.93%	19.29%	11.07%		
	71	85	39	54	31	280	

Q6 Do you see a need for the following services/facilities in your community?

Answered: 288 Skipped: 8





	No need	Slight need	Definite need	Extreme Need	NO opinion	Total	Weighted Average
basic medical services	11.66%	24.73%	37.81%	22.26%	3.53%		
	33	70	107	63	10	283	2
mental health services	4.21%	14.04%	43.51%	33.33%	4.91%		
	12	40	124	95	14	285	3
specialty services	4.59%	13.43%	45.58%	30.04%	6.36%		
	13	38	129	85	18	283	3
healthcare services for the elderly	6.38%	20.21%	40.43%	26.24%	6.74%		
	18	57	114	74	19	282	3
fitness center	30.04%	29.33%	22.97%	14.13%	3.53%		
	85	83	65	40	10	283	2
outdoor areas for physical activity	25.71%	30.00%	23.21%	16.79%	4.29%		
	72	84	65	47	12	280	2
public transportation	6.32%	25.26%	37.89%	27.72%	2.81%		
	18	72	108	79	8	285	2
medical transportation	8.42%	23.86%	38.25%	22.81%	6.67%		
	24	68	109	65	19	285	:
obesity education	3.17%	19.72%	41.90%	30.99%	4.23%		
	9	56	119	88	12	284	;
nutritional education	4.23%	21.13%	44.37%	26.06%	4.23%		
	12	60	126	74	12	284	;
illegal drug prevention education	1.76%	12.32%	37.68%	43.31%	4.93%		
	5	35	107	123	14	284	;
tobacco prevention education	2.82%	14.44%	41.20%	35.92%	5.63%		
	8	41	117	102	16	284	;
alcohol prevention education	2.46%	14.44%	42.96%	34.15%	5.99%		
	7	41	122	97	17	284	;
drug treatment programs	2.11%	11.23%	36.84%	43.51%	6.32%		
	6	32	105	124	18	285	;
drug treatment facilities	2.11%	11.97%	34.86%	45.07%	5.99%		
	6	34	99	128	17	284	;
sexual health education	4.69%	25.99%	35.74%	27.44%	6.14%		
	13	72	99	76	17	277	
immunization/vaccination services	9.57%	24.82%	35.46%	24.47%	5.67%		
	27	70	100	69	16	282	2
affordable insurance	3.16%	8.42%	29.82%	50.53%	8.07%		
	9	24	85	144	23	285	3

affordable housing	6.99%	18.53% 53	30.77%	37.76% 108	5.94%	286	3.17
safe housing	9.15%	18.31% 52	32.04% 91	33.80% 96	6.69%	284	3.11
parenting skills education	2.83%	20.49%	45.23%	26.15%	5.30%		
parenting support services	2.85%	20.64%	128 43.42%	74 27.40 %	15 5.69%	283	3.11
F	8	58	122	77	16	281	3.12

Q7 Open comments:

Answered: 49 Skipped: 247

#	Responses	Date
1	We need a dyalysis center!	7/5/2016 8:36 AM
2	The need our own dialysis lab - so many people have to have transportation and is very costly and inconvenient - Lets be an all saving facility!	7/5/2016 8:33 AM
3	Drug epidemic in this and surrounding counties. Available in house treatment centers are needed besides 1 in Auburn.	7/5/2016 8:20 AM
4	In section 5 I found the way I was to answer confusing. I feel the questions or the column headings should be reworded.	6/30/2016 7:36 AM
5	No comment	6/30/2016 5:59 AM
6	We desperately need public transportation in this community. Especially for disabled and elderly people who can't get around or have no family to help them. We also need a drug rehabilitation program for people thaTJ have been convicted of drug related crimes as well as people who just need help with detox. We need an inpatient mental health facility.	6/29/2016 5:27 PM
7	I don't understand the alcohol prevention question. Shouldn't it be alcoholism prevention?	6/29/2016 11:04 AM
8	we need more family doctors. If we can't get doctors we should get nurse practitioners.	6/27/2016 12:42 PM
9	Live crickets in bathroom ants on food tray!	6/23/2016 9:20 AM
10	We have facilities (fitness centers) but cost of use may cause lower rates of use. Sexual health education that is not centered on abstinence (unrealistic and does not respect separation between church/state) would be helpful. Also, education on the cost of raising children might contribute to lowering the rate of teen pregnancy in Steuben. Drug/alcohol "prevention" education should be realistic in terms of teaching responsible use rather than no use. (ie the only drug I am referring to is recreational marijuana once legalized)	6/23/2016 9:11 AM
11	We have a major meth problem in our community. Affordable health care does not exist for most. Need programs to encourage kids to get outside.	6/23/2016 9:02 AM
12	There is a need to focus on prevention and education.	6/23/2016 8:39 AM
13	Sex ed cannot be approached by scaring students into not having sex, because they will do it anyways. Preventative educations is extremely important. Alcohol/Drug use/teen pregnancy are Angola's biggest problems.	6/23/2016 8:20 AM
14	Cameron hospital is WAY better at treating people's needs than "Urgent Care". That place is a complete joke.	6/22/2016 7:39 PM
15	I believe Angola and Fremont needs more affordable housing for single parents and young people starting out like Ft Wayne . are apartment complexes are extremely high and duplexes. That in return makes people move out .Ft wayne is number five in nation for most affordable living. we also use to have a drug evaluation at hospital where they could stay for detox than maybe enter a program if successful.Our groceries and gas seem to accomadate in summer to make revenue from lakers but what about us who live here all year long . our county can be very successful if we meet needs of blue collar workers which is being deleted from our country as a whole. We need to pay attention to our elderly they were here for a while and boosted our economy. also we have to inspire the young to stay .Most trine students are out of are after graduation . in whole it takes a community to survive with help from organizations, business' and contractors. I believe a lot of our businesses don't survive do to people moving away to affordability.	6/16/2016 8:07 AM
16	Need more ties with Parkview and ONE	6/15/2016 11:15 AM
17	Need more ties with Parkview and ONE	6/15/2016 10:27 AM
18	Need a pediatrician and more family practice physicians	6/14/2016 11:56 AM
19	The biggest need would be for specialty physicians along with Family Practice physicians that are open and accepting new pts.	6/14/2016 11:47 AM
20	I feel like Steuben County does a pretty good job but there is always room for improvement - that's why I answered as I did.	6/12/2016 6:45 PM
21	Better doctors for ER	6/8/2016 10:16 PM
22	Wording of survey questions confusing. Is there more of need than is now provided>	6/8/2016 7:36 PM

	•	
23	angola did not need a new hospital, no matter what you go there for they are gonna send you to parkveiw. So we might as well save our money and just go to parkveiw. I have lived in angola 42 years and this hospital is no better today than it was back then cameron hospital A.K.A. the band aid stop.	6/8/2016 7:48 AM
24	How do you build such a beautiful hospital but screw up the ambulance entrance? When I was transported to your facility no only can the ambulances not just pull in but I was transferred for a broken wrist! Where was your orthopedic doctor that was listed on your website? Transferred and discharged the same day is outrageous. Thank god you at least have a competent ED staff.	6/7/2016 6:31 PM
25	We have specialists in the community, but the wait time to get an appt still makes it necessary to go to other cities for care. Still have to go to Ft Wayne for family practice physician, so I end up having testing and services done there also.	6/7/2016 3:11 PM
26	The world is changing. We now KNOW for a FACT that we shouldn't push low fat high carb agendas. Stop doing that!	6/7/2016 5:50 AM
27	Act like a hospital and get some specialties. I shouldn't be transferred because you don't have basic inpatient specialities such as ortho or pulmonary.	6/7/2016 1:22 AM
28	We need quality physicians in this community. We also need a hospital that cares about patients. I go out of state to get quality care. Every time I have used a physician, other than Tom Miller, I have been disappointed.	6/6/2016 5:02 PM
29	Need a dialysis center for patients with kidney failure	6/6/2016 1:32 PM
30	Thank you for the "new hospital"! Angola needed this & I'd like to see it become "very successful". It has a quite acceptable place (cafe) to eat, doctors & emergency access. I've already used all of those & I'm sure others will have many other things in mind. R.G. of Angola	6/5/2016 2:37 PM
31	We are fortunate to have so many wonderful services and programs available in small community	6/3/2016 3:59 PM
32	No opinion indicates lack of knowledge by me. I am new to area. My feeling is services are available if one seeks out needs within an hour or less radius.	6/3/2016 8:05 AM
33	I have been very impressed with our hospital. My granddaughter had surgery there and could not have been cared for any better. I have been there for tests and was treated kindly and effectively. I was amazed at the services offered and how quickly I got the results. Thank you Cameron!	6/3/2016 7:11 AM
34	I personally don't know about the drug problem of the county, so I should not have a valid opinion if there is needs for assistance. Our hospital has expanded and brought in lots of doctors to care for the community.	6/1/2016 7:06 PM
35	My family has been personally affected by Drug addiction. Unfortunately, there is No affordable treatment for someone struggling with addiction in our community. Insurance will not cover the cost of the treatment, and the treatment facilities want thousands of dollars up front. Therefore sadly the only available option in most cases would be for that person to be arrested and have to get "clean" in jail. The problem that I see with this, is that drug use is not typically a violent crime. I don't believe that a person struggling with the illness of addiction should be punished and treated as though they're violent criminal, they need proper counseling and treatment. There is nothing in our community available for these individuals who are struggling with drug addiction.	6/1/2016 11:14 AM
36	Need affordable housing for people who are not on assistance and have full time jobs.	5/31/2016 8:14 AM
37	many habits need to be addressed by the individual responsibility of the person	5/30/2016 4:20 PM
38	Steuben County has some of these services, but there remain many barriers to access, including affordability, awareness, quality of the services, hours of operation of the services, stigma, and transportation. There seem to be many unmet needs in all aspects of wellness in the community.	5/27/2016 3:20 PM
39	By nutrition information, I mean organic, no chemicals. Not what the government says is good.	5/26/2016 4:49 PM
40	Star Transportation is a great service but is lacking in customer service for our elderly patients.	5/26/2016 12:41 PM
41	I feel that this community would also benefit from an IPU for teens and children. There are so many in our area being sent to PBH and for some families that is to far to engage in all of the needed treatment for the child.	5/26/2016 10:05 AM
42	The Hospital is a tremendous benefit and facilty for a small community. We are so fortunate to have it	5/26/2016 8:45 AM
43	Iliked the idea of the board of health doing immunizations. Housing in area is high .don't have low apartments for single individuals and single parents .This area forgot the residents that live here all year lets make the money while the lakers are here . groceries very high in summer gas is usually higher than in ft wayne over weekends it starts on Thursday.	5/26/2016 7:41 AM
44	Several issues are being addressed but there is room for improvement still.	5/26/2016 2:57 AM
45	We need churches that actually do the community job the Bible charges them to do.	5/25/2016 10:33 PM
46	Affordable child care for low income families and updated nursing homes are sorely needed	5/25/2016 7:59 PM
		1

47	We have a good hospital, but limited family practice physicians. It's very difficult to find a primary care physician to	5/25/2016 3:03 PM
71	take new patients. Additionally, the primary care physicians we do have are aging. We also have a need for palliative care services in the county. Mental health services are lacking. While there are specialists in the area, often times	0/20/2010 0.00 1 W
	patients can't access them due to distance or lack of transportation. People who would like to keep their elderly family	
	members in the home often face challenges. Many people need prescription assistance and there is not good avenue	
	for this to occur, particularly for those who are unable to access a primary care physician.	
48	We have access to many of these services and educational opportunities, we (as residents of the county) just don't use them. We know that we need to eat better, exercise more, avoid drugs, etc. it is not a matter of not knowing- it is a matter of providing options- fun ways to exercise, community health challenges, something for youth to do other that get high. We NEED mental health care in this county and to keep people arrested on drug charges to avoid the revolving door of the jail. you see many of the same names in the paper all the time for the same charges, at some point you just figure no one cares.	5/25/2016 2:46 PM
49	There needs to be more supports in place for Mental Health in Steuben county, also ways to treat drug use, such as needle programs or a model like the Swiss with their heroin maintenance centers - https://www.youtube.com/watch?v=wJUXLqNHCal	5/25/2016 2:43 PM