

# **Appendix C**

## **Survey**





2. Do you see a need for the following services/facilities in your community?

	No need	Slight need	Definite need	Extreme Need	N/A
Mental health services	<input type="radio"/>				
In-patient mental health facilities	<input type="radio"/>				
Housing for seniors	<input type="radio"/>				
Public transportation	<input type="radio"/>				
Non-emergency medical transportation	<input type="radio"/>				
Treatment for substance/drug use or abuse	<input type="radio"/>				
Prescription drug/opioid drug abuse education	<input type="radio"/>				
Tobacco prevention education	<input type="radio"/>				
Drug treatment programs	<input type="radio"/>				
Drug treatment facilities	<input type="radio"/>				
Affordable healthcare insurance	<input type="radio"/>				
Affordable, safe housing	<input type="radio"/>				
Support services for children in poverty	<input type="radio"/>				
Support services for adults in poverty	<input type="radio"/>				
Affordable healthcare	<input type="radio"/>				
Ability to understand healthcare charges/bills	<input type="radio"/>				
Childcare	<input type="radio"/>				
Primary care providers	<input type="radio"/>				
Healthcare specialists	<input type="radio"/>				
Nutrition education	<input type="radio"/>				
Prescription delivery	<input type="radio"/>				
Preventative health screenings	<input type="radio"/>				

3. How do the following effect community members' ability to access local health care?

	Very Negative Effect	Somewhat Negative Effect	No Effect	Somewhat Positive Effect	Very Positive Effect
Availability of appointment times	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of insurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cost of services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of childcare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Language or cultural barriers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of transportation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wait times at appointments	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hours of operation for medical offices	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Do you feel that there are any populations within Steuben County that are not adequately being served by local services? Check all that apply.

- Uninsured/Underinsured
- Low-income/Poverty
- Children/Youth
- Teenagers
- Adults
- Seniors
- Homeless
- Veterans
- Other (please specify)

5. What is your zip code?

- 46703
- 43705
- 46737
- 46742
- 46744
- 46747
- 46776
- 46779
- 46789

Other (please specify)

\* 6. What is your age:

- 0 - 14
- 15 - 24
- 25 - 34
- 35 - 44
- 45 - 54
- 55 - 64
- 65-74
- 75+
- Prefer not to answer

\* 7. What is your sex?

- Male
- Female
- Prefer not to answer

\* 8. What is your race or origin?

- White
- Black or African American
- Hispanic, Latino, or Spanish origin
- American Indian or Alaska Native
- Asian
- Native Hawaiian or Other Pacific Islander
- Some other race or origin
- Prefer not to answer

9. Which category best represents your community affiliation?

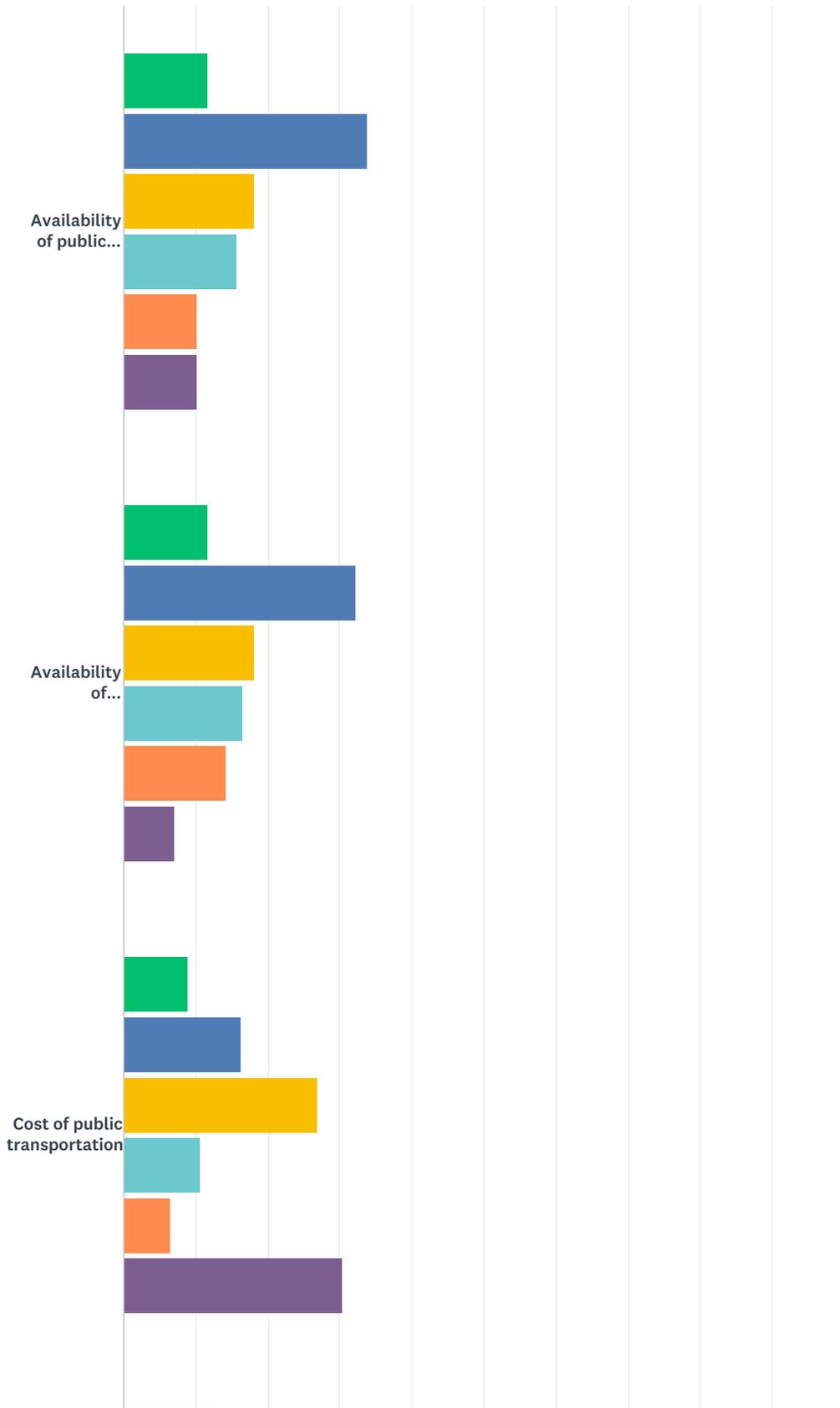
- Health care/Public health
- Mental or Behavioral Health
- Non-Profit or Social Services
- Faith-based
- Education
- Government
- Housing/Transport Sector
- Business Sector
- Retired
- Community Member
- Other (please specify)

10. Cameron Community Memorial Hospital will be using this information to collaborate with and develop a community health implementation plan. If you have additional feedback, you may enter it here:

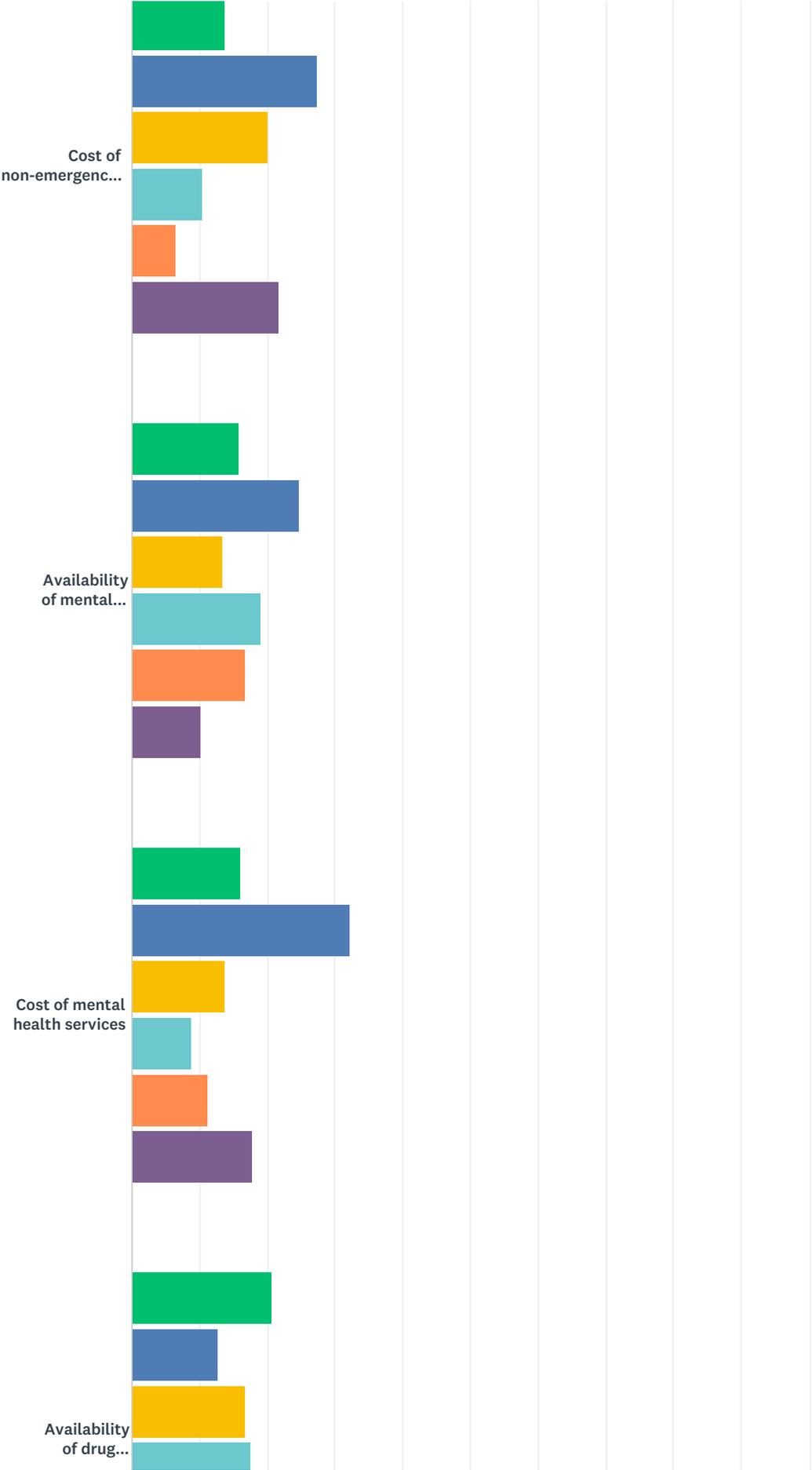
Thank you for taking the time to provide this valuable feedback!

# Q1 How do the following issues affect your county?

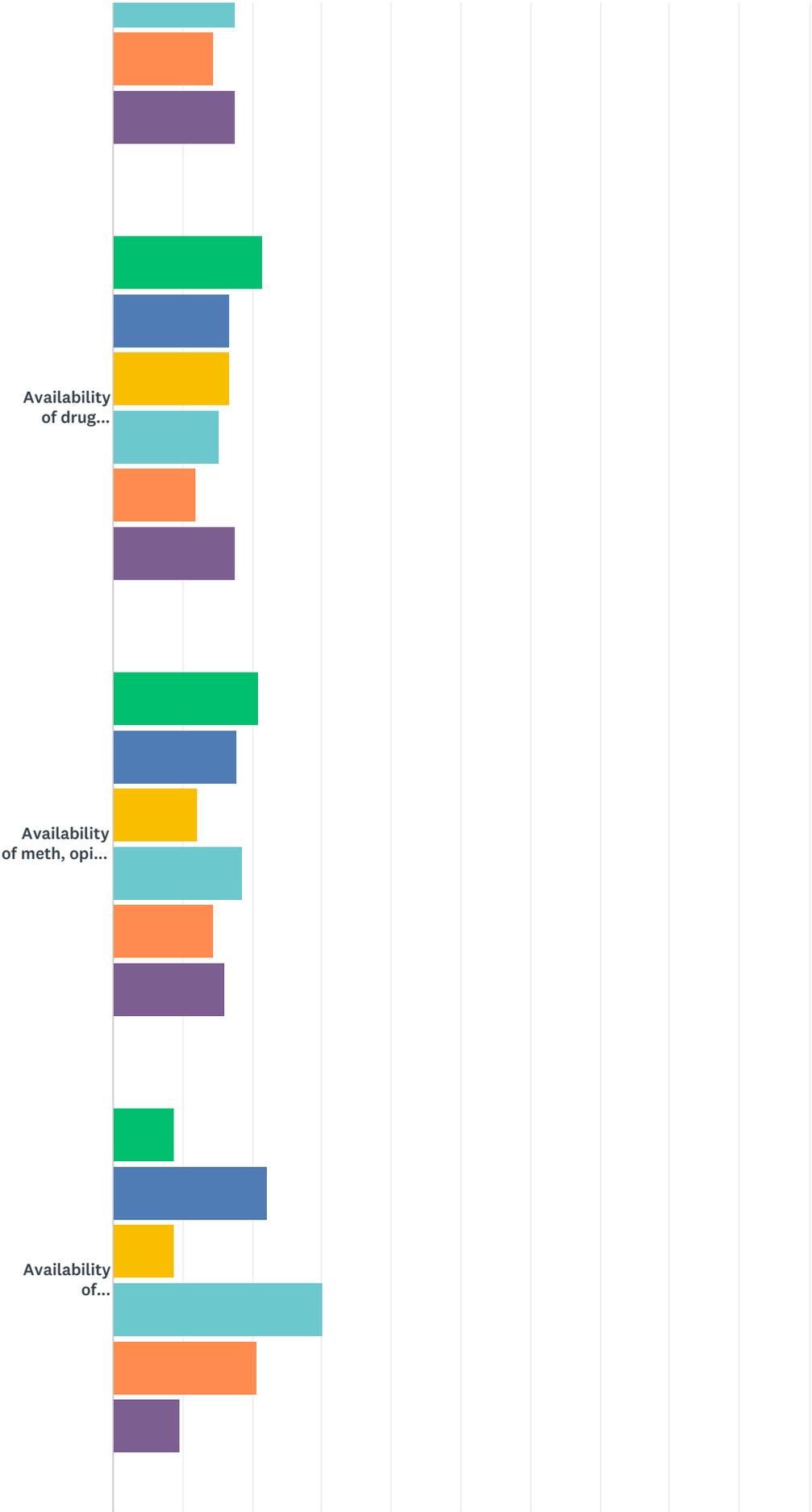
Answered: 129 Skipped: 1



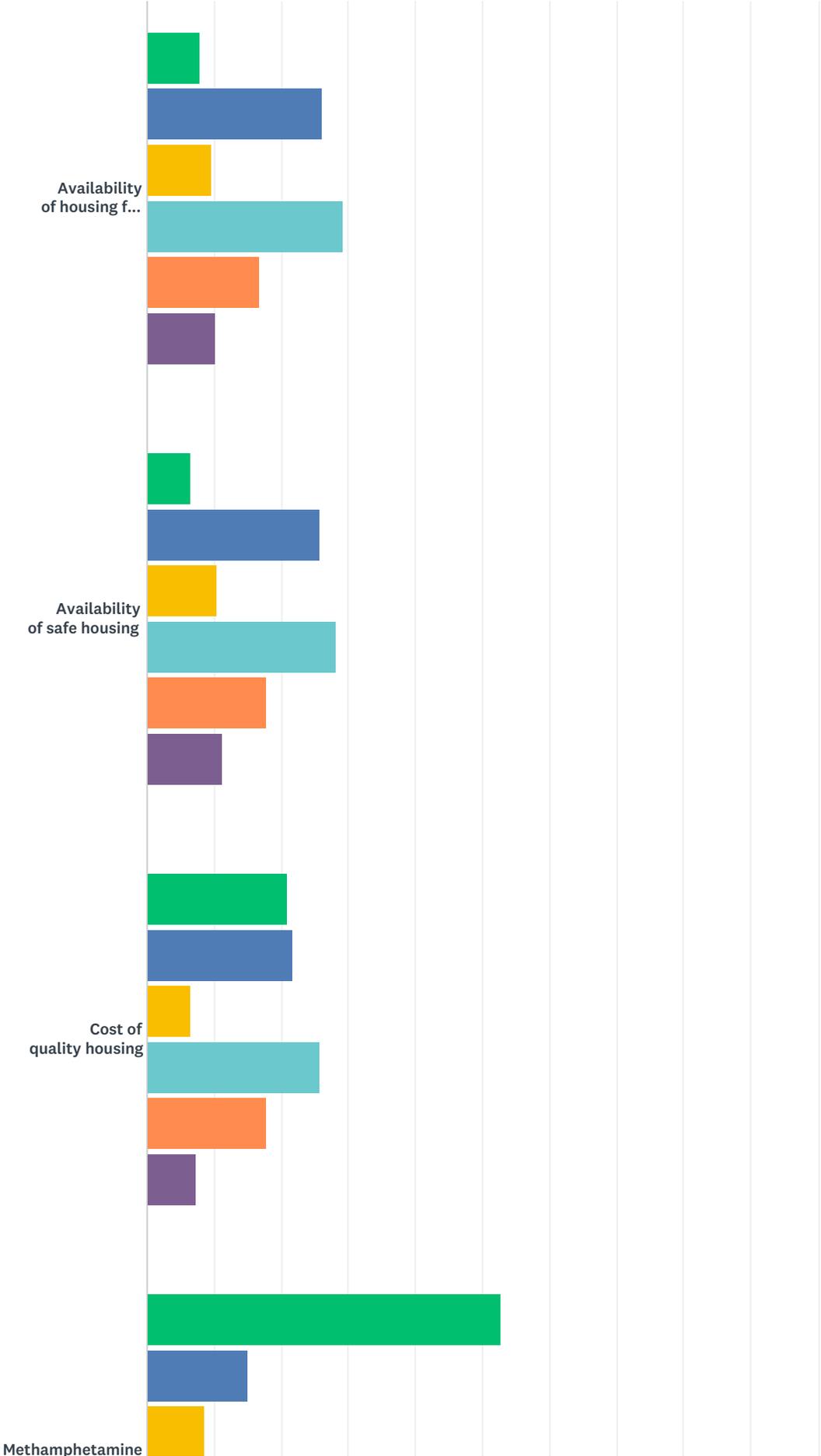
Steuben County Health Needs Survey 2019



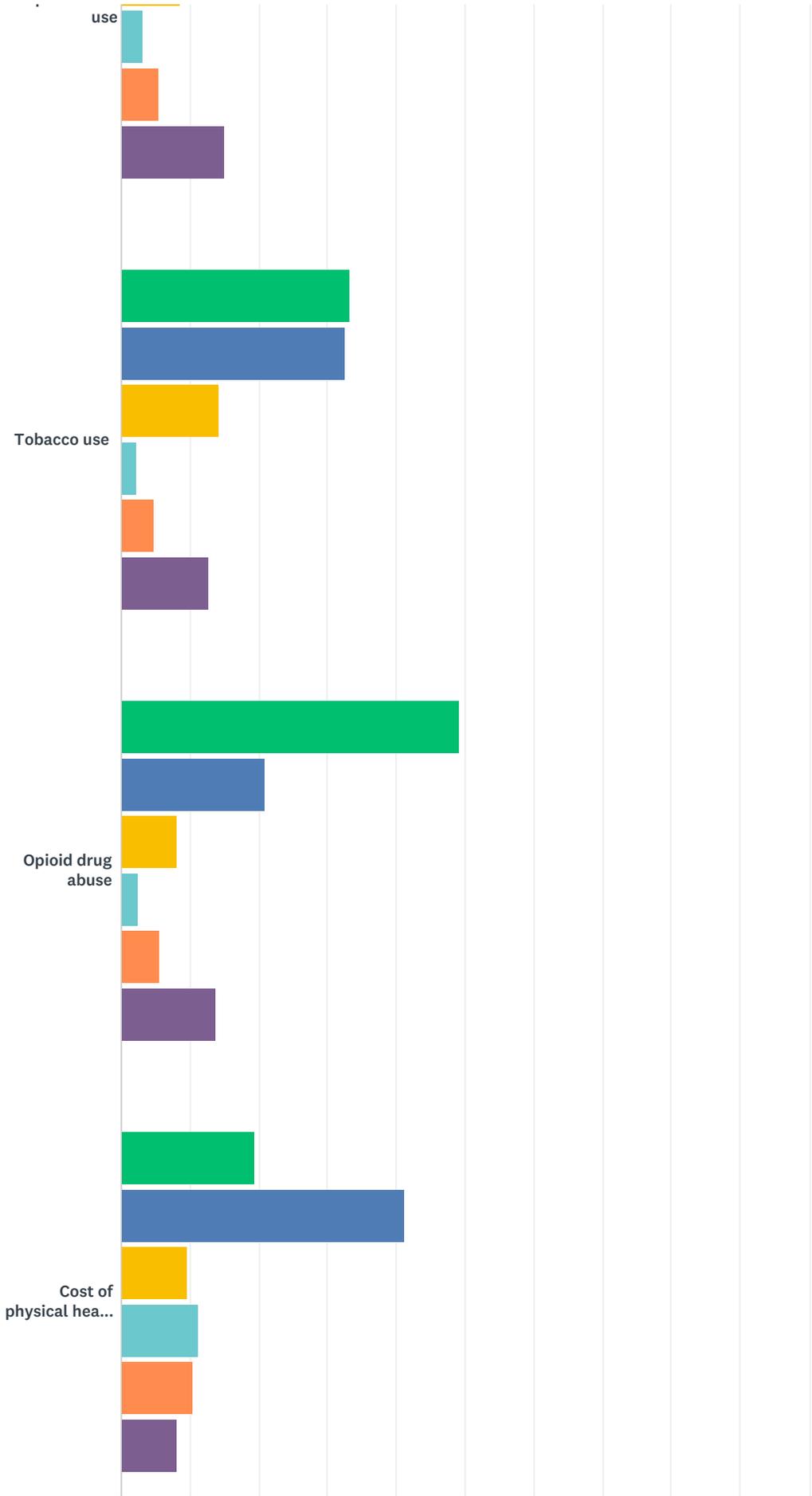
Steuben County Health Needs Survey 2019



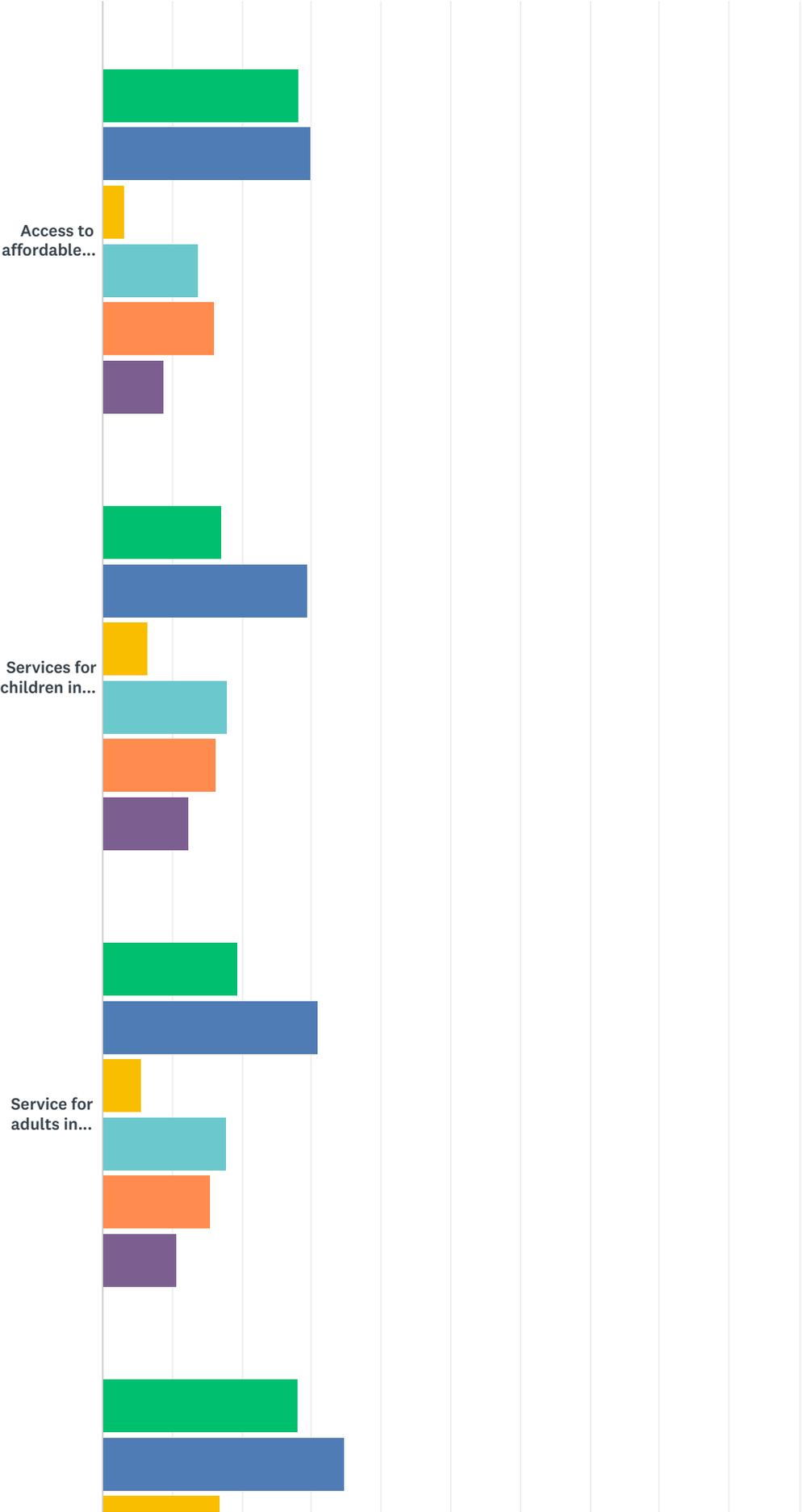
Steuben County Health Needs Survey 2019



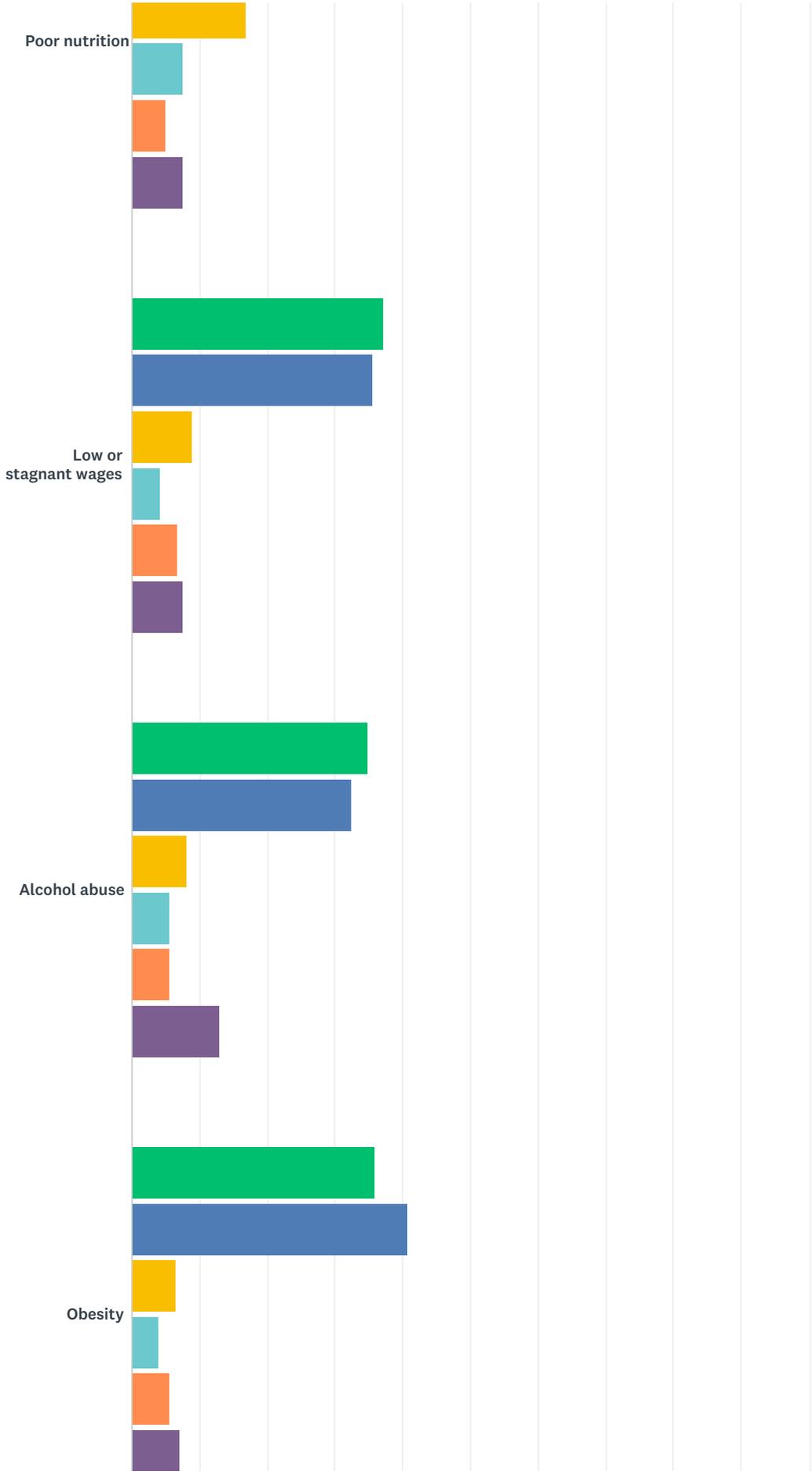
Steuben County Health Needs Survey 2019



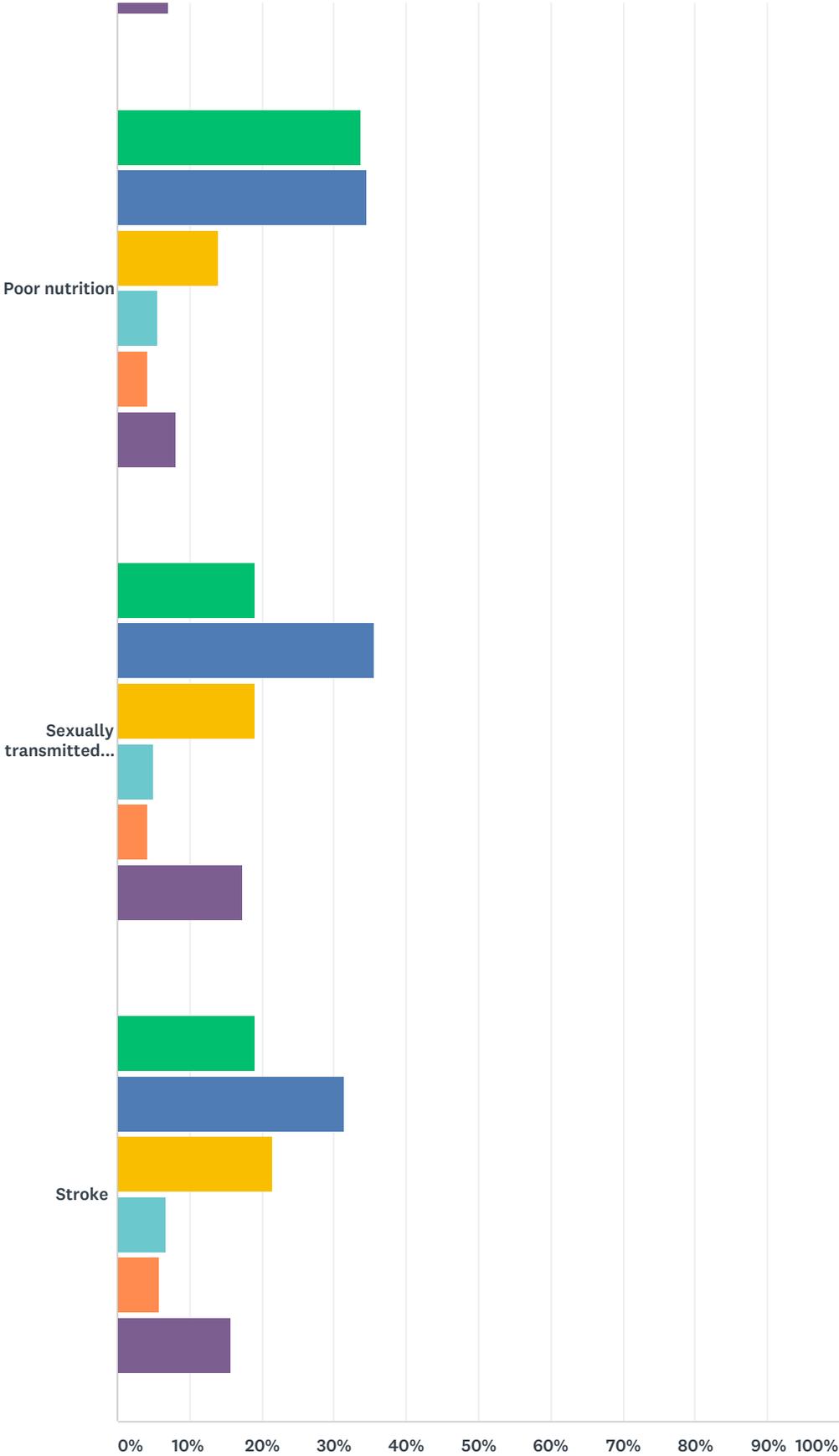
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Steuben County Health Needs Survey 2019



■ Very Negative Effect   
 ■ Some Negative Effect   
 ■ No Effect  
■ Some Positive Effect   
 ■ Very Positive Effect   
 ■ N/A

## Steuben County Health Needs Survey 2019

■ SOME POSITIVE EFFECT   
 ■ VERY POSITIVE EFFECT   
 ■ N/A

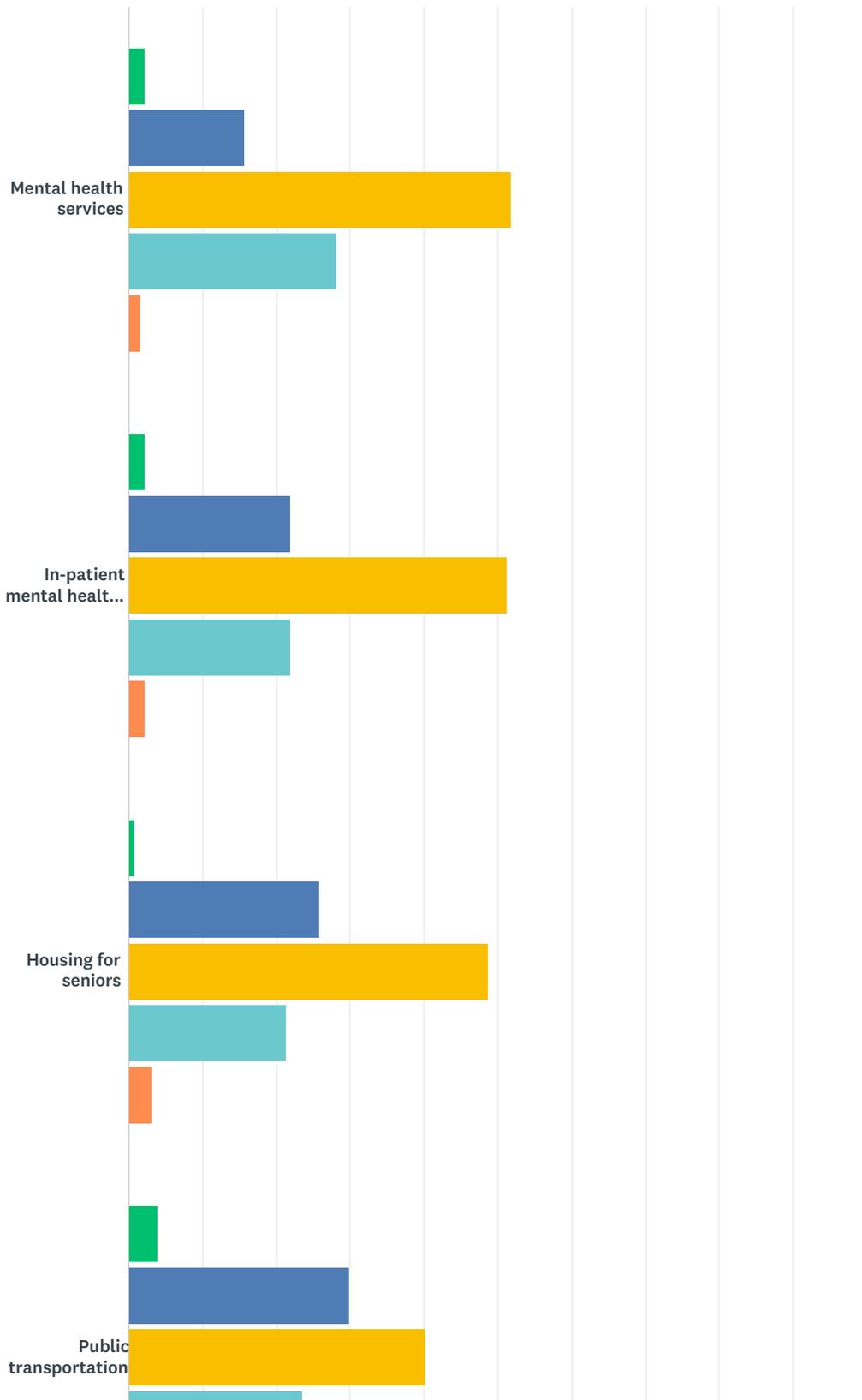
	VERY NEGATIVE EFFECT	SOME NEGATIVE EFFECT	NO EFFECT	SOME POSITIVE EFFECT	VERY POSITIVE EFFECT	N/A	TOTAL	WEIGHTED AVERAGE
Availability of public transportation	11.81% 15	33.86% 43	18.11% 23	15.75% 20	10.24% 13	10.24% 13	127	2.76
Availability of non-emergency medical transportation	11.81% 15	32.28% 41	18.11% 23	16.54% 21	14.17% 18	7.09% 9	127	2.88
Cost of public transportation	9.02% 11	16.39% 20	27.05% 33	10.66% 13	6.56% 8	30.33% 37	122	2.85
Cost of non-emergency medical transportation	13.71% 17	27.42% 34	20.16% 25	10.48% 13	6.45% 8	21.77% 27	124	2.60
Availability of mental health services	15.87% 20	24.60% 31	13.49% 17	19.05% 24	16.67% 21	10.32% 13	126	2.96
Cost of mental health services	16.13% 20	32.26% 40	13.71% 17	8.87% 11	11.29% 14	17.74% 22	124	2.60
Availability of drug treatment programs	20.80% 26	12.80% 16	16.80% 21	17.60% 22	14.40% 18	17.60% 22	125	2.90
Availability of drug treatment facilities	21.60% 27	16.80% 21	16.80% 21	15.20% 19	12.00% 15	17.60% 22	125	2.75
Availability of meth, opioid drugs, and/or tobacco education	20.97% 26	17.74% 22	12.10% 15	18.55% 23	14.52% 18	16.13% 20	124	2.86
Availability of transportation for seniors	8.73% 11	22.22% 28	8.73% 11	30.16% 38	20.63% 26	9.52% 12	126	3.35
Availability of housing for seniors	7.94% 10	26.19% 33	9.52% 12	29.37% 37	16.67% 21	10.32% 13	126	3.23
Availability of safe housing	6.45% 8	25.81% 32	10.48% 13	28.23% 35	17.74% 22	11.29% 14	124	3.28
Cost of quality housing	20.97% 26	21.77% 27	6.45% 8	25.81% 32	17.74% 22	7.26% 9	124	2.97
Methamphetamine use	52.76% 67	14.96% 19	8.66% 11	3.15% 4	5.51% 7	14.96% 19	127	1.75
Tobacco use	33.33% 42	32.54% 41	14.29% 18	2.38% 3	4.76% 6	12.70% 16	126	2.00
Opioid drug abuse	49.19% 61	20.97% 26	8.06% 10	2.42% 3	5.65% 7	13.71% 17	124	1.78
Cost of physical health services	19.35% 24	41.13% 51	9.68% 12	11.29% 14	10.48% 13	8.06% 10	124	2.48
Access to affordable health insurance	28.23% 35	29.84% 37	3.23% 4	13.71% 17	16.13% 20	8.87% 11	124	2.56
Services for children in poverty	17.21% 21	29.51% 36	6.56% 8	18.03% 22	16.39% 20	12.30% 15	122	2.85
Service for adults in poverty	19.51% 24	30.89% 38	5.69% 7	17.89% 22	15.45% 19	10.57% 13	123	2.76
Poor nutrition	27.97% 33	34.75% 41	16.95% 20	7.63% 9	5.08% 6	7.63% 9	118	2.21
Low or stagnant wages	37.19% 45	35.54% 43	9.09% 11	4.13% 5	6.61% 8	7.44% 9	121	2.00

## Steuben County Health Needs Survey 2019

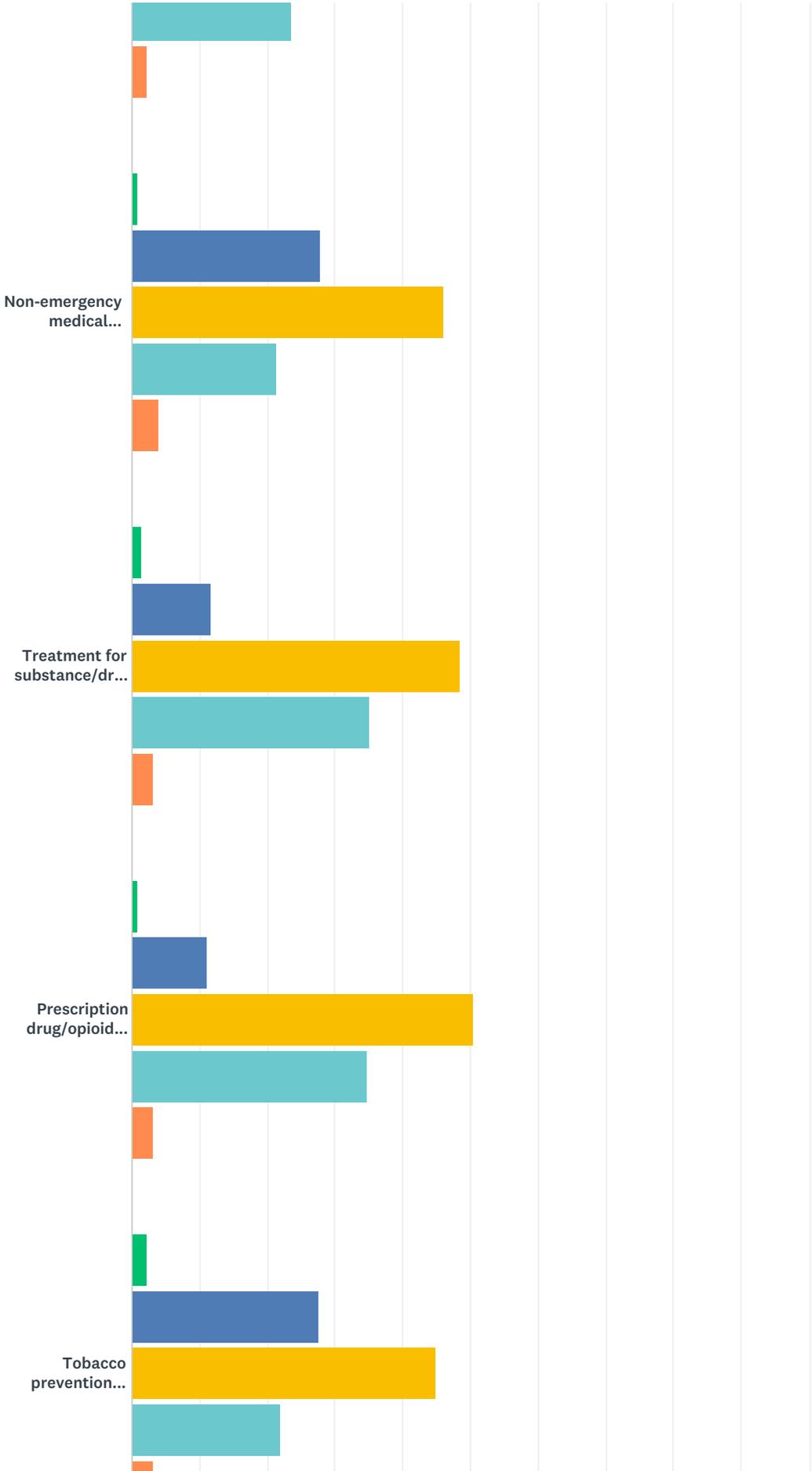
Alcohol abuse	34.96% 43	32.52% 40	8.13% 10	5.69% 7	5.69% 7	13.01% 16	123	2.02
Obesity	36.00% 45	40.80% 51	6.40% 8	4.00% 5	5.60% 7	7.20% 9	125	1.95
Poor nutrition	33.61% 41	34.43% 42	13.93% 17	5.74% 7	4.10% 5	8.20% 10	122	2.04
Sexually transmitted infections	19.01% 23	35.54% 43	19.01% 23	4.96% 6	4.13% 5	17.36% 21	121	2.27
Stroke	19.01% 23	31.40% 38	21.49% 26	6.61% 8	5.79% 7	15.70% 19	121	2.39

## Q2 Do you see a need for the following services/facilities in your community?

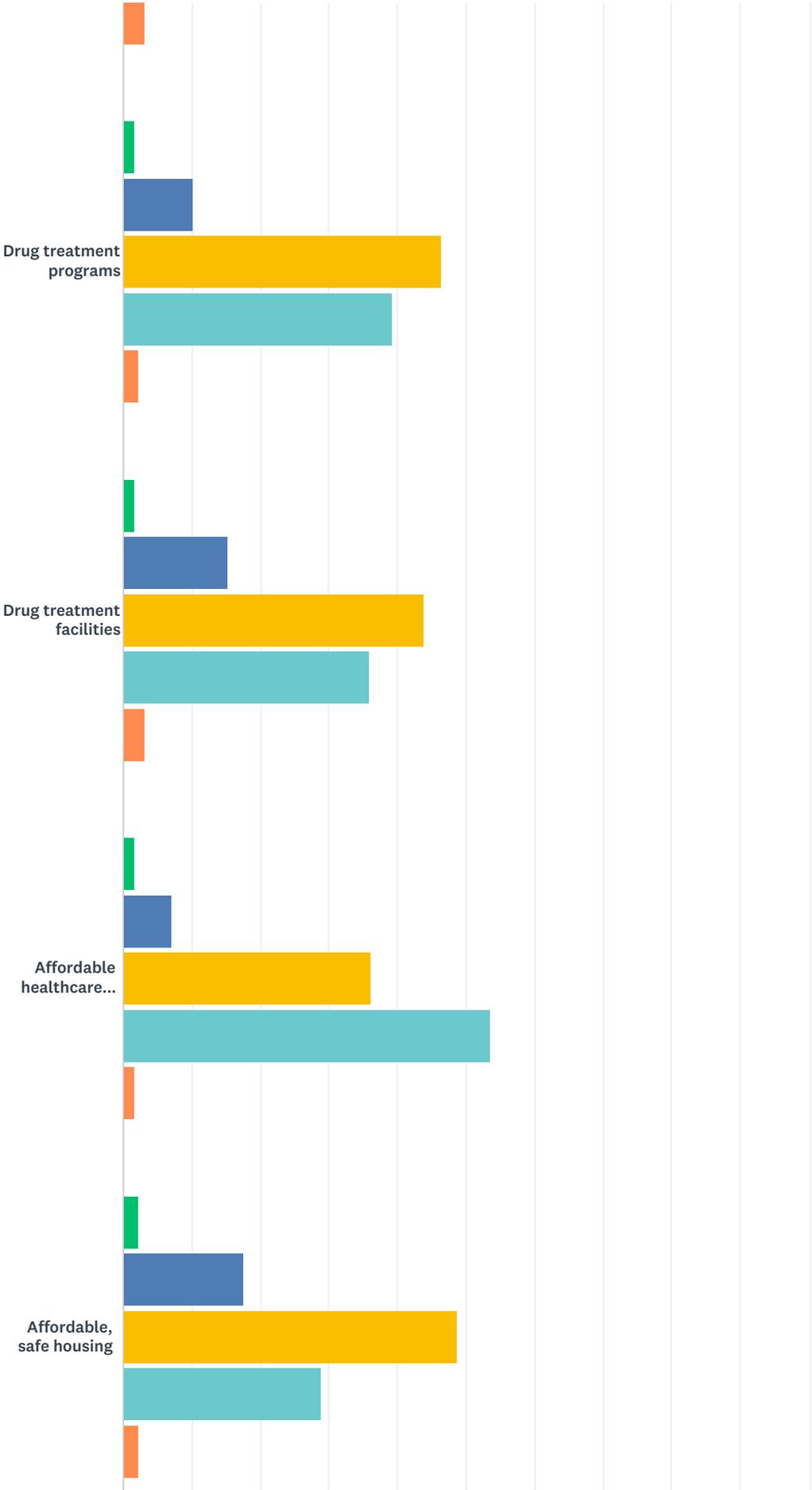
Answered: 128 Skipped: 2



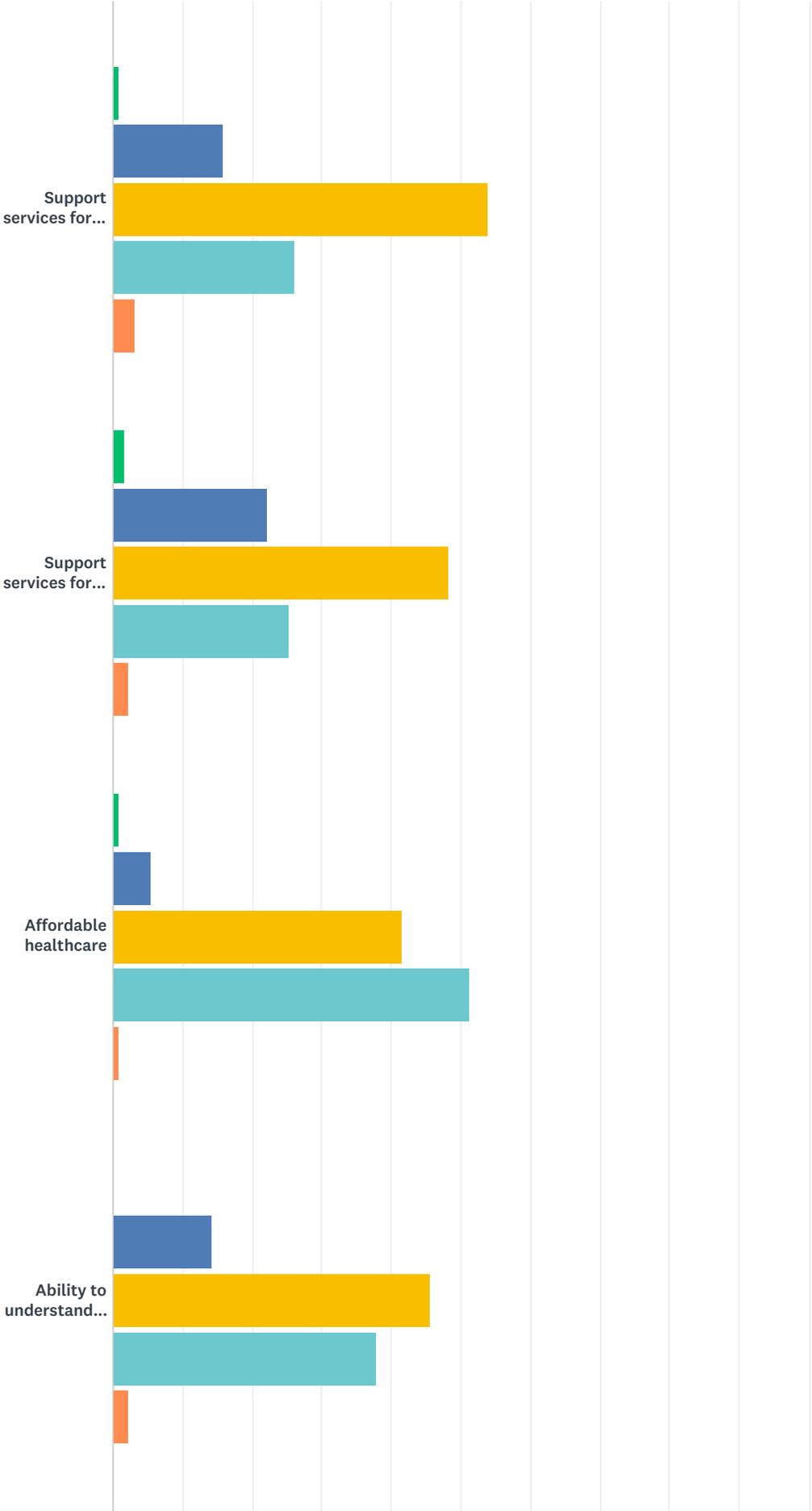
Steuben County Health Needs Survey 2019



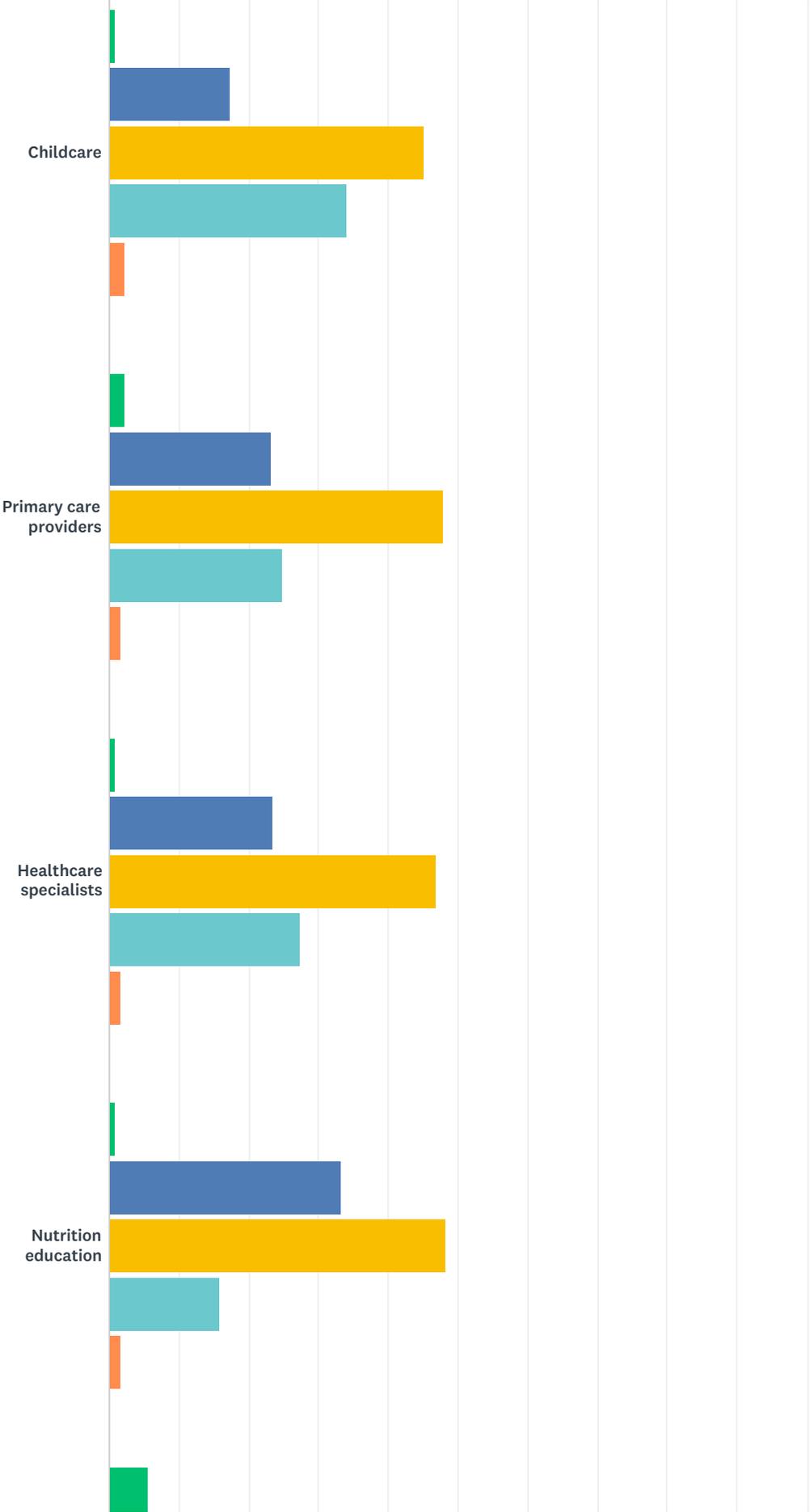
Steuben County Health Needs Survey 2019



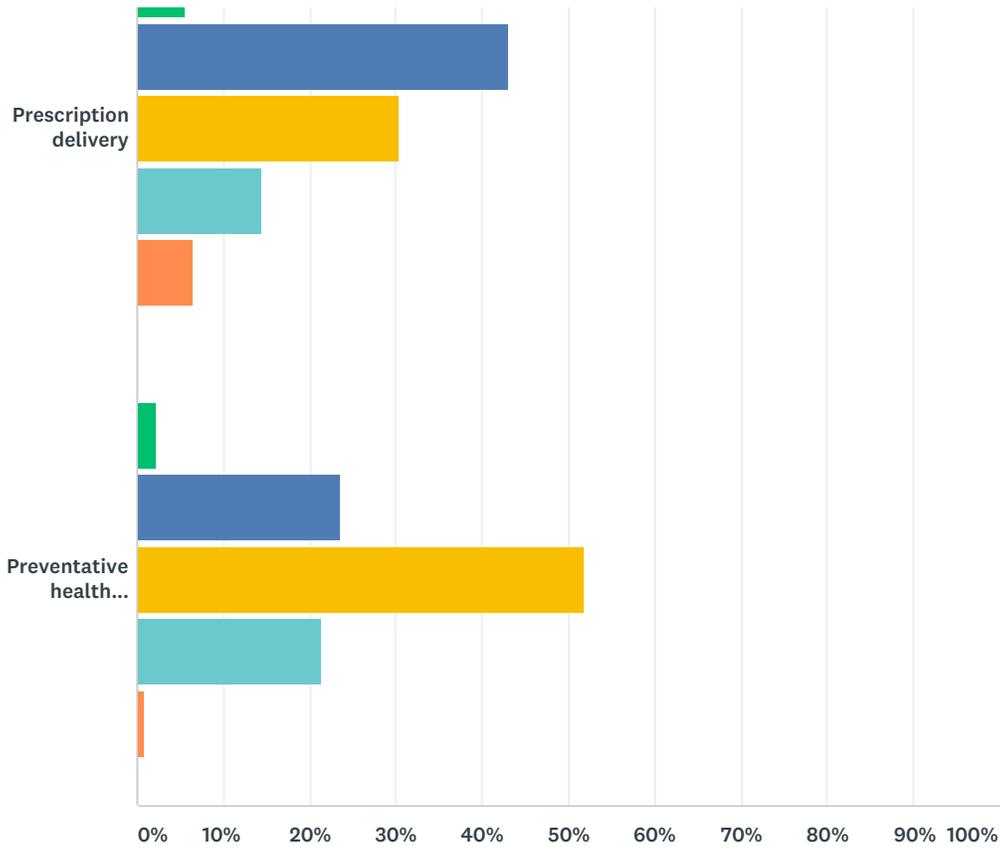
Steuben County Health Needs Survey 2019



Steuben County Health Needs Survey 2019



## Steuben County Health Needs Survey 2019



■ No need   
 ■ Slight need   
 ■ Definite need   
 ■ Extreme Need   
 ■ N/A

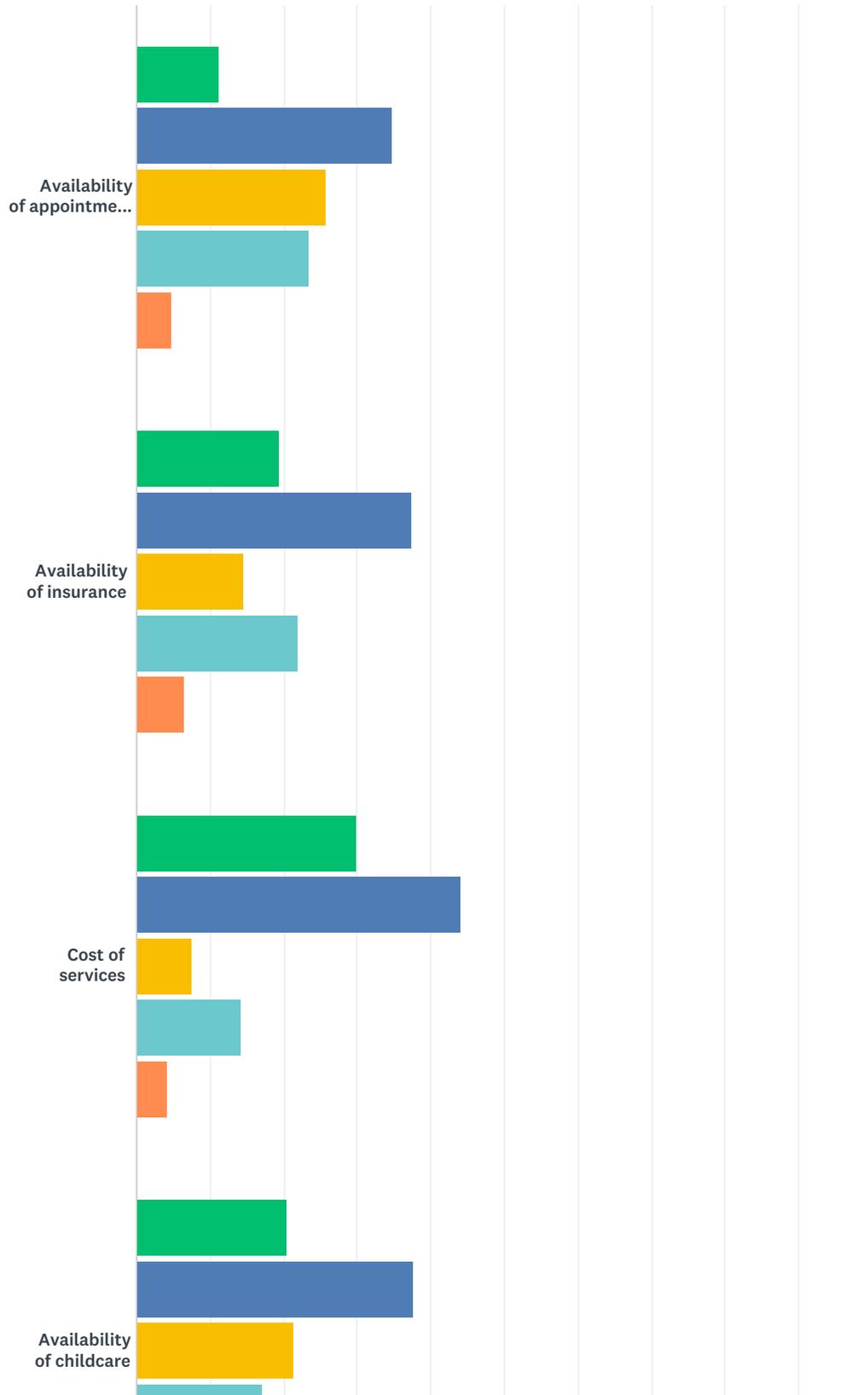
	NO NEED	SLIGHT NEED	DEFINITE NEED	EXTREME NEED	N/A	TOTAL	WEIGHTED AVERAGE
Mental health services	2.36% 3	15.75% 20	51.97% 66	28.35% 36	1.57% 2	127	3.08
In-patient mental health facilities	2.36% 3	22.05% 28	51.18% 65	22.05% 28	2.36% 3	127	2.95
Housing for seniors	0.79% 1	25.98% 33	48.82% 62	21.26% 27	3.15% 4	127	2.93
Public transportation	3.94% 5	29.92% 38	40.16% 51	23.62% 30	2.36% 3	127	2.85
Non-emergency medical transportation	0.79% 1	27.78% 35	46.03% 58	21.43% 27	3.97% 5	126	2.92
Treatment for substance/drug use or abuse	1.56% 2	11.72% 15	48.44% 62	35.16% 45	3.13% 4	128	3.21
Prescription drug/opioid drug abuse education	0.79% 1	11.02% 14	50.39% 64	34.65% 44	3.15% 4	127	3.23
Tobacco prevention education	2.36% 3	27.56% 35	44.88% 57	22.05% 28	3.15% 4	127	2.89
Drug treatment programs	1.57% 2	10.24% 13	46.46% 59	39.37% 50	2.36% 3	127	3.27
Drug treatment facilities	1.60% 2	15.20% 19	44.00% 55	36.00% 45	3.20% 4	125	3.18
Affordable healthcare insurance	1.57% 2	7.09% 9	36.22% 46	53.54% 68	1.57% 2	127	3.44

## Steuben County Health Needs Survey 2019

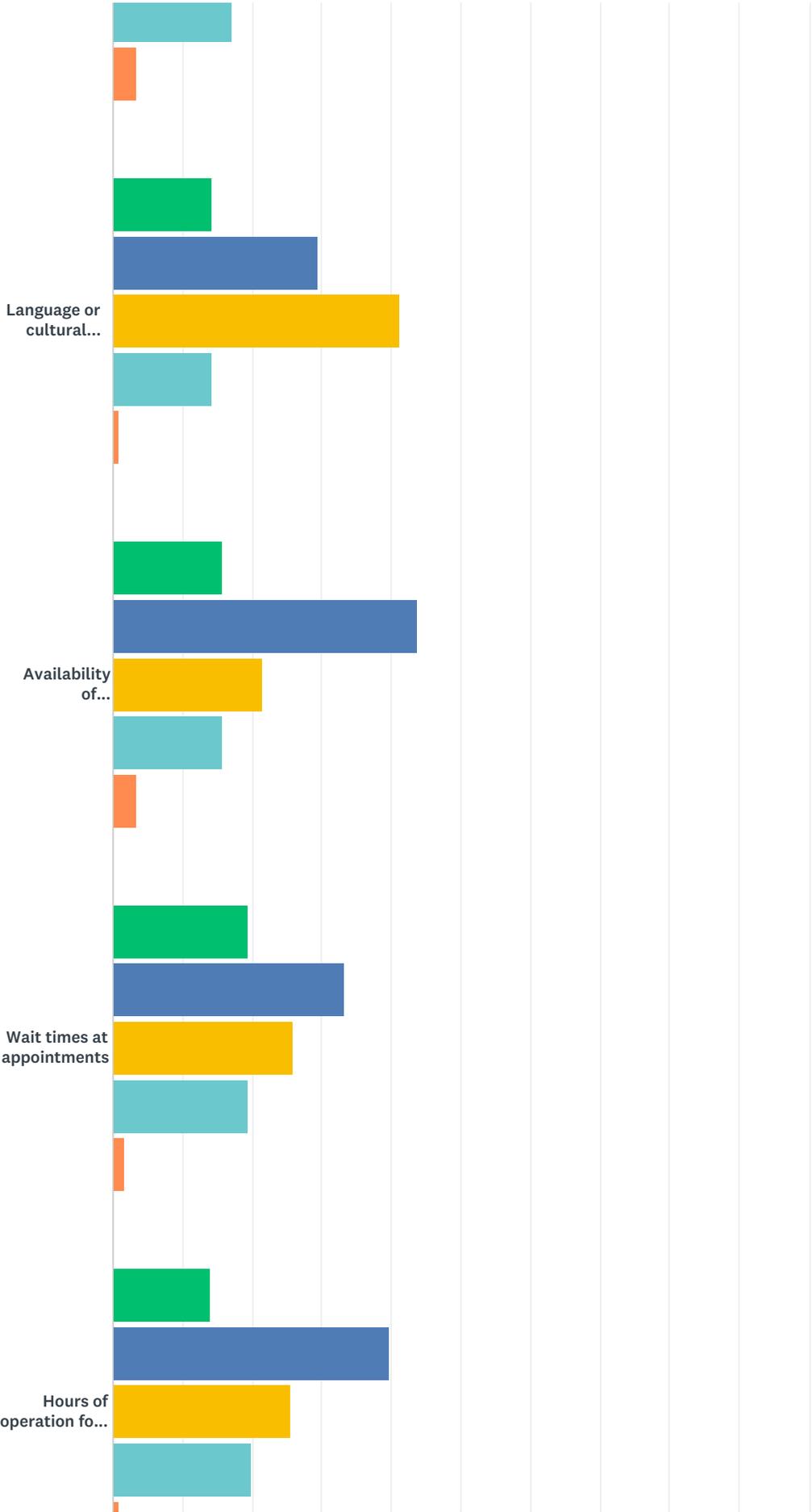
Affordable, safe housing	2.40% 3	17.60% 22	48.80% 61	28.80% 36	2.40% 3	125	3.07
Support services for children in poverty	0.79% 1	15.87% 20	53.97% 68	26.19% 33	3.17% 4	126	3.09
Support services for adults in poverty	1.59% 2	22.22% 28	48.41% 61	25.40% 32	2.38% 3	126	3.00
Affordable healthcare	0.79% 1	5.51% 7	41.73% 53	51.18% 65	0.79% 1	127	3.44
Ability to understand healthcare charges/bills	0.00% 0	14.17% 18	45.67% 58	37.80% 48	2.36% 3	127	3.24
Childcare	0.79% 1	17.46% 22	45.24% 57	34.13% 43	2.38% 3	126	3.15
Primary care providers	2.40% 3	23.20% 29	48.00% 60	24.80% 31	1.60% 2	125	2.97
Healthcare specialists	0.81% 1	23.39% 29	46.77% 58	27.42% 34	1.61% 2	124	3.02
Nutrition education	0.79% 1	33.33% 42	48.41% 61	15.87% 20	1.59% 2	126	2.81
Prescription delivery	5.60% 7	43.20% 54	30.40% 38	14.40% 18	6.40% 8	125	2.57
Preventative health screenings	2.36% 3	23.62% 30	51.97% 66	21.26% 27	0.79% 1	127	2.93

### Q3 How do the following effect community members' ability to access local health care?

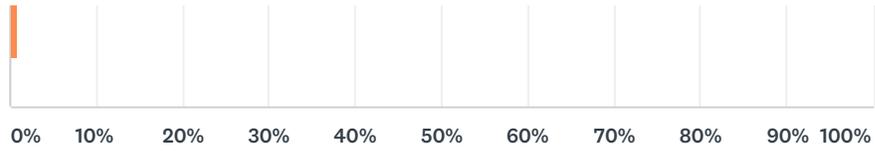
Answered: 126 Skipped: 4



Steuben County Health Needs Survey 2019



## Steuben County Health Needs Survey 2019

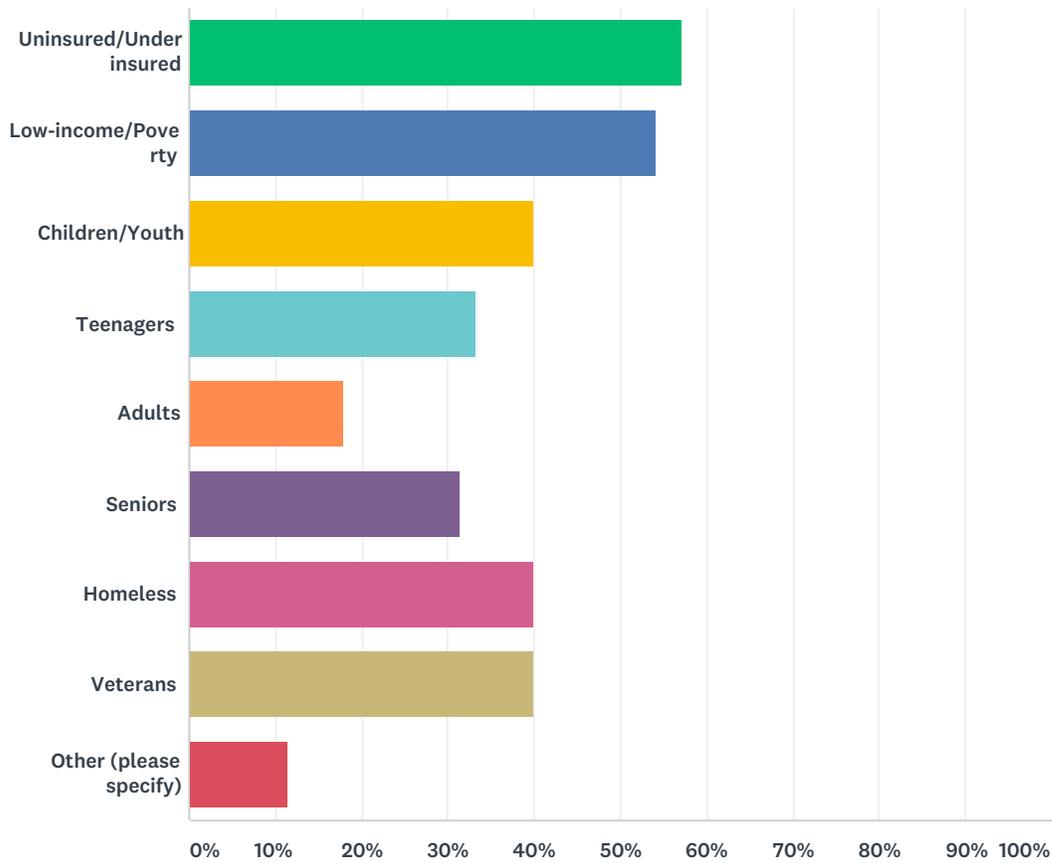


■ Very Negative Effect   
 ■ Somewhat Negative Effect   
 ■ No Effect  
■ Somewhat Positive Effect   
 ■ Very Positive Effect

	VERY NEGATIVE EFFECT	SOMEWHAT NEGATIVE EFFECT	NO EFFECT	SOMEWHAT POSITIVE EFFECT	VERY POSITIVE EFFECT	TOTAL	WEIGHTED AVERAGE
Availability of appointment times	11.29% 14	34.68% 43	25.81% 32	23.39% 29	4.84% 6	124	2.76
Availability of insurance	19.51% 24	37.40% 46	14.63% 18	21.95% 27	6.50% 8	123	2.59
Cost of services	30.00% 36	44.17% 53	7.50% 9	14.17% 17	4.17% 5	120	2.18
Availability of childcare	20.49% 25	37.70% 46	21.31% 26	17.21% 21	3.28% 4	122	2.45
Language or cultural barriers	14.29% 17	29.41% 35	41.18% 49	14.29% 17	0.84% 1	119	2.58
Availability of transportation	15.70% 19	43.80% 53	21.49% 26	15.70% 19	3.31% 4	121	2.47
Wait times at appointments	19.51% 24	33.33% 41	26.02% 32	19.51% 24	1.63% 2	123	2.50
Hours of operation for medical offices	14.05% 17	39.67% 48	25.62% 31	19.83% 24	0.83% 1	121	2.54

Q4 Do you feel that there are any populations within Steuben County that are not adequately being served by local services? Check all that apply.

Answered: 105 Skipped: 25



ANSWER CHOICES	RESPONSES	
Uninsured/Underinsured	57.14%	60
Low-income/Poverty	54.29%	57
Children/Youth	40.00%	42
Teenagers	33.33%	35
Adults	18.10%	19
Seniors	31.43%	33
Homeless	40.00%	42
Veterans	40.00%	42
Other (please specify)	11.43%	12
Total Respondents: 105		

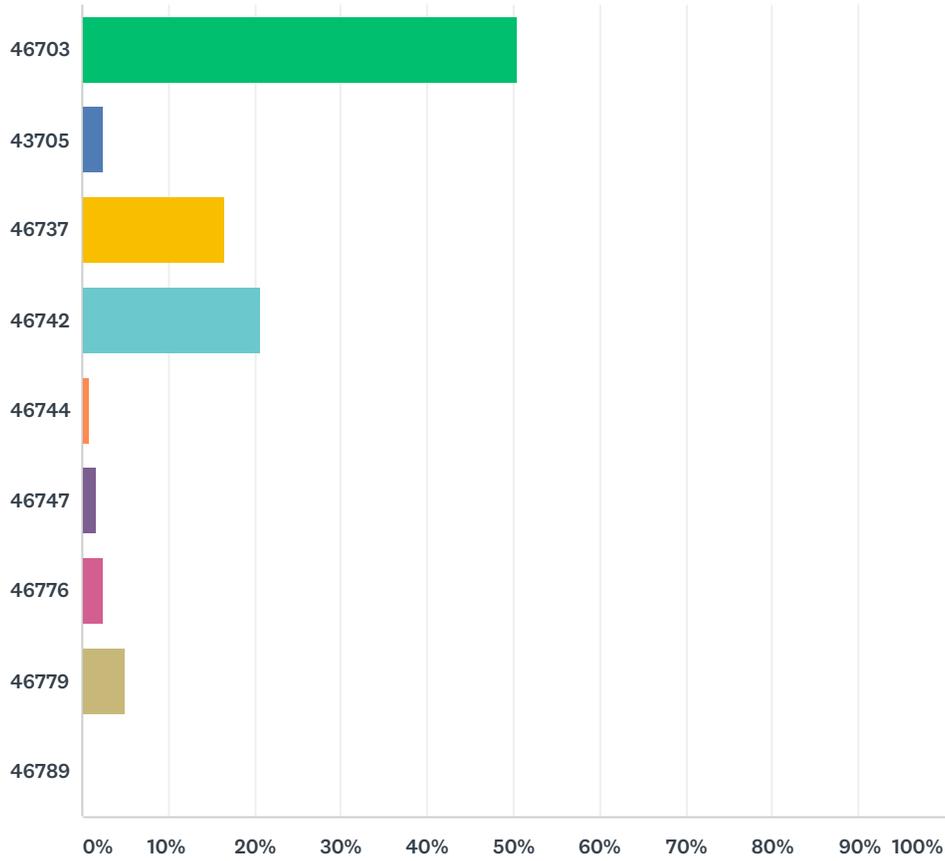
#	OTHER (PLEASE SPECIFY)	DATE
1	Safe, low income housing for young adults	5/28/2019 11:23 AM

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2	not sure what is available	5/28/2019 11:15 AM
3	I don't know enough to answer that	5/24/2019 2:43 PM
4	not sure	5/24/2019 2:35 PM
5	Housing and socialization for the chronically mentally ill. Too many are ignored and wander around with no purpose. Give them a reason to do things that make them feel as if they've accomplished positive things.	5/24/2019 2:28 PM
6	Intellectual & Developmental Disabled for inpatient services	5/24/2019 12:35 PM
7	NOT SURE	5/23/2019 2:59 PM
8	Not sure what is available currently so I can not comment	5/23/2019 2:51 PM
9	N/A	5/14/2019 3:17 PM
10	Fragile medical issues in children/teens	5/13/2019 6:29 AM
11	Dialysis patients	5/11/2019 12:24 PM
12	Mentally ill	5/3/2019 4:02 PM

## Q5 What is your zip code?

Answered: 121 Skipped: 9



ANSWER CHOICES	RESPONSES	
46703	50.41%	61
43705	2.48%	3
46737	16.53%	20
46742	20.66%	25
46744	0.83%	1
46747	1.65%	2
46776	2.48%	3
46779	4.96%	6
46789	0.00%	0
<b>TOTAL</b>		<b>121</b>

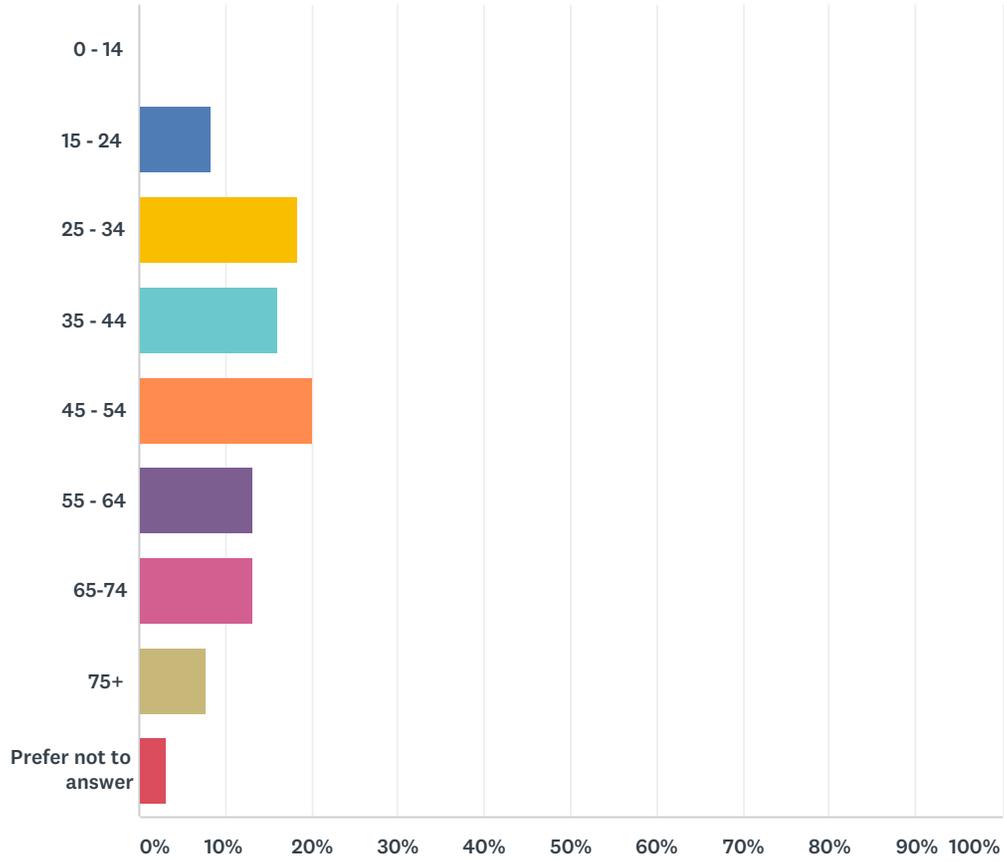
#	OTHER (PLEASE SPECIFY)	DATE
1	46793	5/24/2019 4:40 PM
2	46845	5/24/2019 4:27 PM

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3	46805	5/24/2019 2:28 PM
4	Just moved to the County Permanently	5/24/2019 11:59 AM
5	46721	5/21/2019 2:46 PM
6	46761	5/21/2019 8:21 AM
7	46793	5/14/2019 10:50 AM
8	I assume the second option is a typo and should actually be 46705. If so that is my zip code.	5/9/2019 9:48 PM
9	46747	5/3/2019 3:40 PM
10	46776	4/24/2019 9:10 PM

### Q6 What is your age:

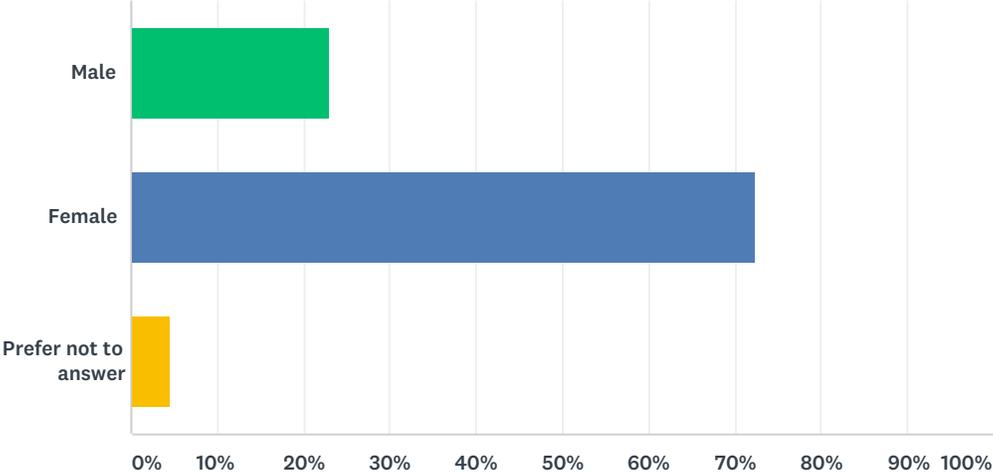
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
0 - 14	0.00%	0
15 - 24	8.46%	11
25 - 34	18.46%	24
35 - 44	16.15%	21
45 - 54	20.00%	26
55 - 64	13.08%	17
65-74	13.08%	17
75+	7.69%	10
Prefer not to answer	3.08%	4
<b>TOTAL</b>		<b>130</b>

### Q7 What is your sex?

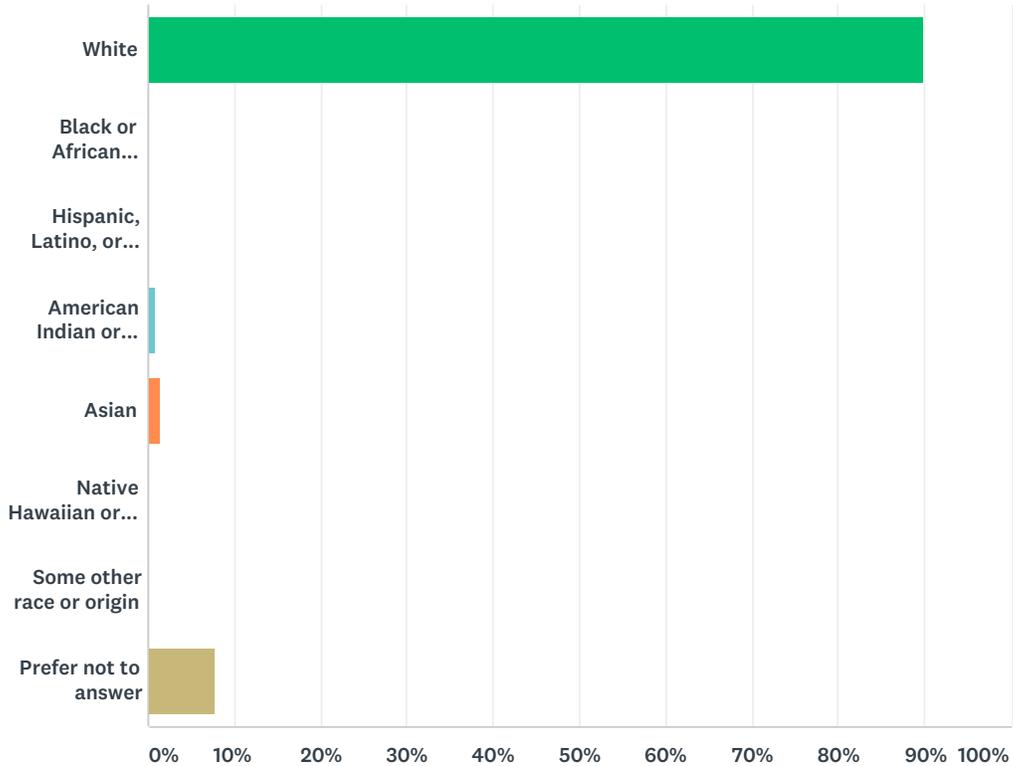
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
Male	23.08%	30
Female	72.31%	94
Prefer not to answer	4.62%	6
TOTAL		130

## Q8 What is your race or origin?

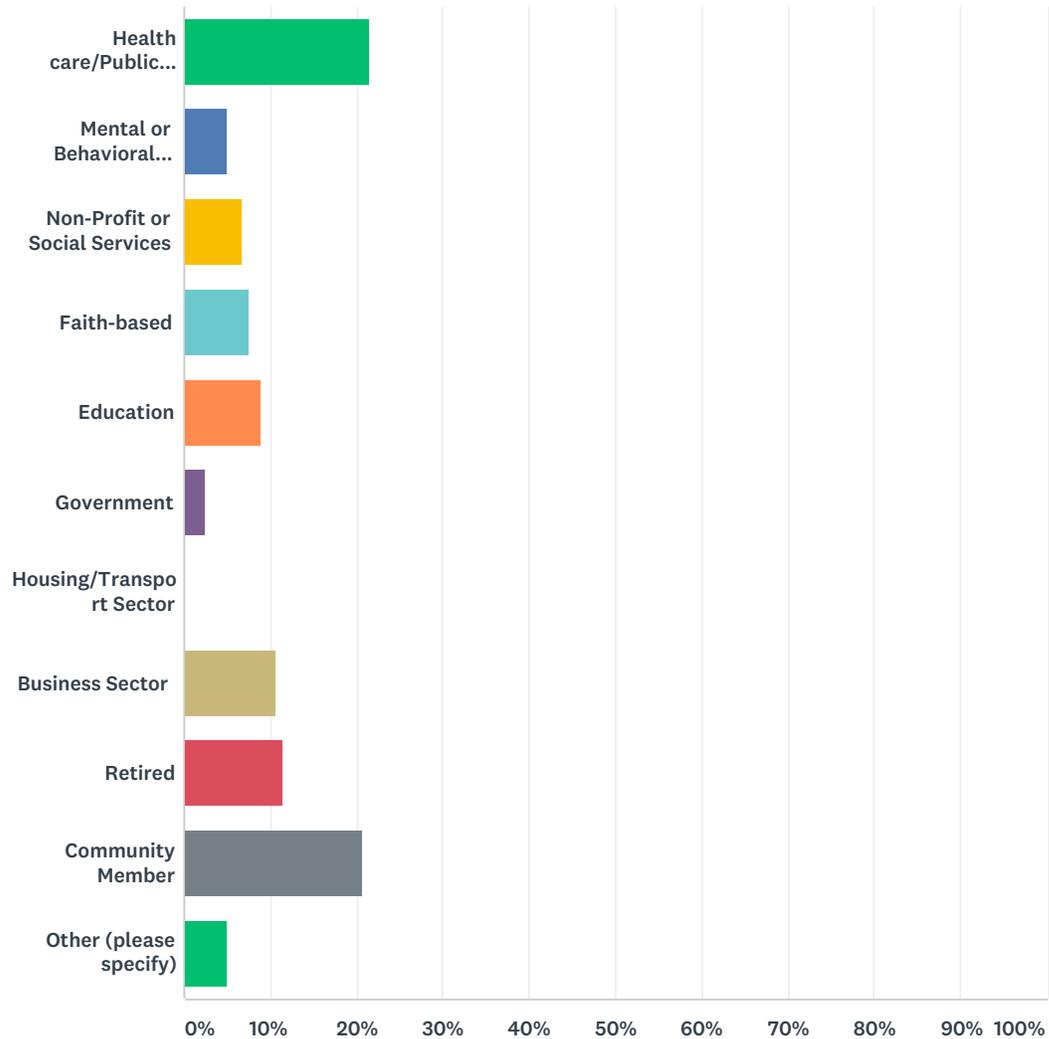
Answered: 130 Skipped: 0



ANSWER CHOICES	RESPONSES	
White	90.00%	117
Black or African American	0.00%	0
Hispanic, Latino, or Spanish origin	0.00%	0
American Indian or Alaska Native	0.77%	1
Asian	1.54%	2
Native Hawaiian or Other Pacific Islander	0.00%	0
Some other race or origin	0.00%	0
Prefer not to answer	7.69%	10
<b>TOTAL</b>		<b>130</b>

## Q9 Which category best represents your community affiliation?

Answered: 121 Skipped: 9



ANSWER CHOICES	RESPONSES	
Health care/Public health	21.49%	26
Mental or Behavioral Health	4.96%	6
Non-Profit or Social Services	6.61%	8
Faith-based	7.44%	9
Education	9.09%	11
Government	2.48%	3
Housing/Transport Sector	0.00%	0
Business Sector	10.74%	13
Retired	11.57%	14
Community Member	20.66%	25

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Other (please specify)	4.96%	6
<b>TOTAL</b>		<b>121</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	student	5/24/2019 4:58 PM
2	n/A	5/24/2019 12:15 PM
3	Disability	5/21/2019 10:18 AM
4	Pharmacy tech	5/21/2019 8:21 AM
5	Lending and Banking	5/14/2019 10:50 AM
6	.	4/24/2019 9:28 PM

**Q10 Cameron Community Memorial Hospital will be using this information to collaborate with and develop a community health implementation plan. If you have additional feedback, you may enter it here:**

Answered: 19 Skipped: 111

#	RESPONSES	DATE
1	N/A	5/28/2019 9:36 AM
2	Most does not apply to us.	5/28/2019 8:44 AM
3	We Want Starbucks!	5/24/2019 4:58 PM
4	If I didn't know enough about the topic, I put N/A	5/24/2019 2:43 PM
5	My passion is for the proper care of those who suffer mental illness. Not enough people understand mental illness and how to help people get the attention they need.	5/24/2019 2:28 PM
6	You need to VERY transport with your services & bills	5/23/2019 3:57 PM
7	Helping people find an affordable but efficient insurance plan	5/23/2019 3:49 PM
8	times that offices are open to accommodate all three shifts of work.	5/22/2019 9:49 PM
9	I feel we have adequate entitlements to provide for low income needs. I feel there is a definite need for training to manage those resources. I.e., cooking, shopping, time management, needs vs wants education, etc.	5/21/2019 3:27 PM
10	The community needs more services for children and teens for mental health and not have to wait more than a couple of weeks before they are seen.....they are just important in the community	5/21/2019 8:21 AM
11	The town of Hamilton Indiana needs more resources for families and for youth/children. Activities, library, sports, etc.	5/21/2019 7:47 AM
12	When we moved here, we were surprised to realize there were no dialysis services at the hospital or in town.	5/11/2019 12:24 PM
13	The quality of health care providers is lacking in our county. Urgent Care is especially bad. You are either over prescribed medicine or you aren't given anything at all. It's always an extreme and so quickly diagnosed that half the time it's wrong. The billing department for the hospital is awful too. Babies and kids in the community are the ones who have it worse. There's not many resources for kids in the community. There's no community center or things for teens to escape to if they need help. As a community we should be building each other up and helping one another. There's no place to really get a free meal once in a while or a place to go and be safe at. The only ones available are usually religious and most people shy away from religious type help.	5/10/2019 4:02 PM
14	I think Cameron is on the right track with bringing new drs here. I am a patient of Dr. Rumsey and Dr. Akey ! So happy they are here	5/5/2019 7:47 PM
15	Need a good Dr / specialist who only sees aging adults.	5/5/2019 8:33 AM
16	Working in health care, there are so many who aren't insured, insurance covers nothing due to deductibles, or are not offered insurance. A level 1 office visit is upwards of 80 dollars, and that is just to speak with a doctor, no outside imaging, labs, meds or testing is included in that. Now we have to add in the cost of QUALITY mental health or substance abuse programs which in all honesty require a drive to fort wayne. We have zero access to quality substance abuse or mental health institutions. The cost of these directly effects the standard of care we must try to provide. In fort Wayne a cash pay patient can get an xray for 75 dollars and that includes thrl SSA	5/4/2019 9:53 PM

## Steuben County Health Needs Survey 2019

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17	Cameron needs to realized staying independent is doing NOTHING for our community. They continue to strive to be the best yet, fire and escort some of their best employees to keep their doors open. The prices for anything done at Cameron is double/triple what you'd pay going to Lab Corp, Path Labs, or Parkview/Lutheran. You can't even eat in the cafeteria without the older woman charging you far more than what you should be paying. Selling out to a larger corporation that's non for profit and has it hands in this community, is far better than bringing more specialists. Psychiatry and outpatient pharmacy? This town needs more family physicians and Parkview to buy out Cameron.	5/4/2019 9:22 AM
18	Cameron is very messed up. Higher ups are just money greedy. Please try to actually help out the community and stop taking our money	5/3/2019 3:40 PM
19	Don't go to cameron, its a glorified band aid station	4/26/2019 4:34 PM

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